# 9/11 Omission Report: A Citizens Critique of the Final Report of the National Commission on Terrorist Acts Upon the United States

# The Final Report

We are presented with a report authorized by the National Commission on Terrorist Acts Upon the United States (9/11 Commission), issued July 22, 2004 as the definitive account of the events of September 11, 2001 and the recommendations that flow from their conclusions and findings. The Final Report has been seen as authoritative, with little critical discussion, based on the "bipartisan consensus" of the Commission members. It has risen to the top of the New York Times's bestseller lists. However, the assertions and analytical conclusions are based on sets of questionable assumptions, contradictions of fact, and on omissions of key areas of inquiry.

In our preliminary critique, 9/11 Citizen's Watch discussed flaws and omissions in the Commission procedures and investigation. We had raised many of these issues with the Commission during its tenure as well, as did victim family members, and we had some effect on their work. However, their exemption from federal requirements to form family and citizen advisory panels and the Freedom of Information Act were barriers that prevented both transparency and accountability in the process.

Following termination of the 9/11 Commission's work, two "monographs" were released, and more staff reports may follow. These two covered "Terrorist Financing" and "Terrorist Travel." They are summaries of findings by the various investigative panels of the Commission, and contain a few source documents or pieces of evidence. Some of the material prepared by each team was used in the seventeen staff statements released during the public hearings, and for the "draft sections" of the final report.

The Commission's Executive Director encloses a disclaimer in each report, noting that:

"Some of the specialized staff work, while not appropriate for inclusion into the report, nonetheless offered substantial information or analysis that was not well represented in the Commission's report. In a few cases this supplemental work could be prepared to a publishable standard, either in unclassified or classified form, before the Commission expired... While the Commissioners have been briefed on the work and have had the opportunity to review earlier drafts of some of this work, they have not approved this text and it does not necessarily reflect their views."

This may reflect a lack of consensus between the staff and the Commission members about some of the assumptions or conclusions reached by a consensus of the members.

The report initially lacked any index, though several usable online searchable versions exist. The Commission also released a brief topic index to the press, but it does not replace a fully detailed list of names and key issues. In the hardbound edition of the report, an index is included, but it is not thorough.

The extensive section of supporting notes is much less readable and accessible, reproduced in tiny print and without clear visual breaks. The report is essentially self-referential, despite some citations to published works. Most of the footnoted notations refer to interviews and documents that are not yet public. Despite numerous calls for transparency and release of all non-classified evidence and interviews, the report currently stands alone in a single volume with few supporting documents, transcribed interviews or items of forensic evidence.

The Warren Commission Report on the assassination of President John F. Kennedy was, by comparison, accompanied by 26 volumes of testimony, documents and evidence, which was still only a fraction of the collection. To date, over 6 million pages related to that government investigation have been released.

The 9/11 Commission interviewed almost 2,000 individuals and generated correspondence and internal records from a staff of over 80 people. Most of these interviews were held in private, not under oath, and we do not know whether they were recorded, transcribed or notated. National Security Advisor Condaleeza Rice testified to the Commission in private, not under oath, and reportedly no record was kept besides "notes" of this critical interview. Until the unclassified portions of this vast body of evidence are released, public confidence in the conclusions of the report will be challenged.

Some of the public testimony, which was not all taken under oath, contradicted other testimony, printed reports, and even itself, as well as the conclusions reached by the Commission.

9/11 CitizensWatch had urged the Commission to avoid the pattern of previous Congressional inquiries into key historical events, gathering a body of documentary and other evidence for their work and then blocking its public release for up to fifty years. Instead, the Chairman and Vice-Chairman were urged to call for a full and immediate release of all non-classified records, and for an expedited release of the remaining evidence using the standards established and recommended by the JFK Assassination Records Review Board, not those of the Freedom of Information Act and the National Archives.

In their final public statement, the Commission chairs revealed that both classified and unclassified investigative and administrative files of the Commission have been transferred to the National Archives and Records Administration. The release date of these files, at the discretion of Chairman Kean, was set for a shorter period than usual, at January 2, 2009, at the start of a new presidential term. Until that date, only the known classified

records can be challenged for an agency review and early release. The unclassified documents are still exempted from the Freedom of Information Act, only a Congressional decision could force their release at this point.

Although the consistent, readable and accessible style of this report cannot have emerged from contributions by the nine separate investigative teams, the actual authorship of the report is not acknowledged. Was a single author assigned to write a final version of the text once the national security issues were resolved? If so, was it a staff member of the Commission or someone assigned from another federal agency?

9/11 Commission chairman. Governor Tom Kean, announced that his staff would be self-censoring the report in advance, to create a "non-classified" version. In addition, chapters were sent in advance to the White House for vetting to meet the July deadline facing the Commission for release. The 9/11 Commission's Final Report was essentially co-authored with the White House, and the lack of any redactions makes it impossible to know what kind of information was withheld at White House insistence.

Other Congressional committee and commission reports in the past have been written independently, submitted to the White House for national security vetting, and released to the public months later with portions clearly redacted and withheld. The Joint Inquiry Report of the House and Senate Intelligence Committees was delayed for release for almost a year, then printed with sections clearly missing, including a controversial 28-page omission relating to "other countries" involved in the 9/11 attacks. The process used in creating the 9/11 Commission's Final Report compromises and sanitizes the independent nature of its conclusions.

Several Congressional representatives (including Senators Dodd and Lieberman and Rep. Chris Shays) joined 9/11 victimg' family members in calling for the report to specifically address the long list of unanswered questions raised by the families during the investigation (www.9-11 independentcommission.orgl. or to include those questions as an appendix. While the Final Report does address certain issues, it met neither request fully, and family members are compiling a final list of questions not addressed in the report's conclusions.

The Final Report rests on a foundation of incorrect assumptions, incomplete testimony and evidence, major omissions, and unsupported conclusions that lead to faulty recommendations. Public hearings on those recommendations were completed long before the investigation of the events and causes of the 9/11 attacks. Without critical challenges to its conclusions, or release of additional evidence necessary to evaluate the report, the momentum will be to have recommendations to be adopted without serious review of their assumptions.

This Citizens' Criticism addresses some key flawed assumptions, contradictions and omissions in their investigation, a compromised process and faulty conclusions, as well as the recommendations that flow from them. Each of these areas relies on the other for its foundation. We draw from the work of a large number of family members and critics of the Commission and its report, as well as the public and sometimes conflicting testimony, staff statements, and the public record. Our goal is to show the inadequacies in the conclusions and recommendations, and to suggest other areas of inquiry, possible additional witnesses and alternatives to the unquestioned framework of policies that the Report supports.

#### Rush to Exoneration

Perhaps the most disturbing aspect of this Final Report is its "rush to exoneration" of any and all government officials in their responsibility for the "failures" of intelligence collection and sharing, preparation for or prevention of the attack, lack of full investigations in response to complaints about the suspects or recommendations by active agents, and the inexplicable response of FAA, NORAD and other defensive systems to the air emergencies and attacks that morning.

Not only were there no visible reprimands, demotions or administrative actions taken against government employees, but there were no courts of inquiry or courts martial by the Pentagon. In fact, many of those in the most critical national command positions or heading key agencies were promoted after the attacks, despite an apparent lack of appropriate preparation or response to numerous warnings, opportunities, and the events of 9/11/01.

While no one is calling for a "witch hunt," the Commission's approach avoids naming any names or holding any person or office accountable for the nearly complete breakdown in standard procedures that might have prevented the success of the terrorist plot at many different points. This reluctance on their part made it impossible to learn from a more probative approach to witnesses called to task for their inactions or the obstacles that led to an inability to defend and protect Americans and their most visible institutions.

Thus, we are in danger of heading into the future without yet fully knowing the past or what was behind the attacks on 9/11, their historical causes, Nor can we know with confidence who can be held accountable for policies that could have prevented them and that will make terrorism more likely in the future. The omissions of the 9/11 Commission are potentially fatal not only to Americans but to the people of the world if these flawed policies continue and the recommendations that fail to challenge them are adopted as the solution.

## Congressional Oversight

Following the end of their Congressionally mandated and extended term, the members of the National Commission on Terrorist Acts Upon the United States were required to be available for a period of 60 days to testify before appropriate Congressional committees. This process began during a legislative break period this summer, with special committee hearings on their 41 recommendations called in Washington, DC, and they continue with the return of Congress to the new session. However, no committee has done an oversight review on their process or their conclusions, or called for release of their unclassified records to date.

The members of the 9/11 Commission have also now created a non-profit group called the 9/11 Public Discourse Project, retaining a small staff to facilitate appearances around the country of pairs of Commission members to invite public discussion of the issues and recommendations raised by their report and to hear public concerns about the policies that have been or have not been adopted in the wake of the attacks.

Their lack of transparency, their failure to fully explore key areas of investigation raised by the public, and their decision to conceal forensic evidence and the basic sources for their conclusions have made any objective assessment of their work difficult and

The consensus of history must be more than bi-partisan at the upper levels of power, it must be agreed to from the non-partisan lowest levels of the society as well. The facts about 9/11 cannot be the sole purvey of any elite group, they must belong to the American people as a whole. Because, until we really know the truth about 9/11, we cannot responsibly act.

#### The Task Ahead

There is a great deal more work necessary to cover all the areas in which the investigative record and the known evidence fail to support the conclusions of the 9/11 Commission. More areas of conflict come to light in each Congressional hearing with Commission members, and the public record is not yet complete.

9/11 CitizensWatch began its work at the same time the Commission was formed, seeking a transparent and open process, integrity in the investigation, access to information, and answers to hard questions that still remain for the victims' families and the public. That work continues in this critique of the final report, in our monitoring of the Legislative and Executive branch responses to the recommendations, and in the ongoing need to satisfy both knowledge and accountability in relation to the tragic events of September 11, 2001.

As we suspected during the investigation, this may require the formation of a legitimate People's Truth Commission, including family members, based on principles of evidence and fairness, that can hear the evidence not considered by this Commission and review its findings. Early critics of the flawed conclusions and evidence of presented by the Warren

Commission created public support for a tribunal led by philosopher Bertrand Russell into the truth behind the assassination of President Kennedy. Our counter-report is a first step in that process, a step that the mainstream press, the Congress and most of the critical voices relating to 9/11 have yet to take.

The conclusions and findings of the 9/11 Commission have been accepted in the mainstream media without comment or questions, based on the fact that the members are bi-partisan and reached consensus. Their recommendations have gotten some critical review, but their underlying assumptions about the plot, response to the attack, foreign policy, real security, civil liberties, militarism, ongoing war, and the role of intelligence and covert operations have as yet met with silent assent in even the most critical quarters.

Only a thorough review of the Commission's report, compared with the information gathered by investigative journalists, international press sources, released government documents, whistleblower revelations and its own testimony and statements has the potential to rouse public concern about its credibility or justify further inquiry. This remains our most pressing task, as well as continuing to collect additional records and investigative reports about the events and those responsible, as well as the response of those tasked with national security and protection.

# The Investigation

The Commission formed nine initial investigative teams, eventually merged to a total of eight. These teams collected and analyzed documents and evidence and interviewed thousands of witnesses, mostly in private. They generated a total of 19 staff reports, the last two referred to as "monographs". Most of them were read and presented at the public hearings of the Commission. These numbered statements covered the following investigative topics that the teams worked on:

A1 Qaeda and the Organization of the 9-11 Attack:

- 15. Overview of the Enemy
- 16. Outline of the 9/11 Plot

Intelligence Collection, Analysis, and Management (including oversight and resource allocation):

- 2. Three 9/11 Hijackers: Identification, Watchlisting and Tracking
- 7. Intelligence Policy
- 10. Threats and Responses in 2001
- 11. The Performance of the Intelligence Community

International Counterterrorism Policy, including states that harbor or harbored terrorists, or offer or offered terrorists safe havens:

5. Diplomacy

# Terrorist Financing:

18. Terrorist Financing (monograph)

Border Security and Foreign Visitors:

- Entry of the 9/11 Hijackers into the United States
- Terrorist Travel (monograph)

Law Enforcement and Intelligence Collection inside the United States:

- 9. Law Enforcement. Counterterrorism, and Intelligence Collection in the United States Prior to 9/11
- 12. Reforming Law Enforcement, Counterterrorism, and Intelligence Collection in the United States

Commercial Aviation and Transportation Security, including an Investigation into the Circumstances of the Four Hijackings:

- 3. The Aviation Security System and the 9/11 Attacks
- 4. The Four Flights

The Immediate Response to the Attacks [in New York City and at the Pentagon;]

13. Emergency Preparedness and Response

The Immediate Response to the Attacks [by] at the National [Leadership], State, and Local levels, including issues of Continuity of Government.

- 6. The Military
- 17. Improvising a Homeland Defense
- 8. National Policy Coordination
- 14. Crisis Management

In addition to this body of data and conclusions, the Commissioners issued periodic statements, including:

Interim reports 1 & 2, press and public statements by Commissioners

And a series of twelve public hearings included written statements and testimony from responsible or knowledgeable officials and policy experts, some of it not taken under oath. We will draw on all of these sources in our criticism, as well as thousands of press reports and a wide range of historical sources and current critiques presented in recently released books on 9/11 or aspects of the policies that led up to and followed to the attacks.

However, as noted above, the bulk of the investigative record, photographic, forensic, transcribed, recorded, and documentary is beyond our current reach.

#### Hostility and Frustration

The 9/11 Commission was finally signed into law and created well after the terrorist incidents that it was designed to study. It was born in the clash of the frustration of victim family members and other citizens for an open and independent review of the facts behind the attack, and the hostility of the Bush administration to having any review. Only the pressure brought on the White House by these family members, supported by some in Congress who wanted an investigation, forced the creation of the Commission. However, its membership did not include any family members, and was chosen instead by the President and leaders of both parties in the House and Senate.

The Commission was finally established by law (PL 107-306) in 2003, with several obstacles to its mandated task. Compared to investigations of other major events, it had severely limited funding and time for its massive task. Continued obstruction from the White House on the grounds that it would be a partisan attack or distract resources from the ongoing war on terror led to a long delay between the event and the investigation as well. Once established, the Commission faced additional obstruction from various executive agencies and the Bush administration in regard to release of or access to classified materials

Even the classified version of the Joint Inquiry report and testimony was initially withheld, though two of the Commission members, Tim Roemer and Max Cleland, had been part of the inquiry hearings. The rising obsession with secrecy and security that marked the post-9/11 federal administration included resistance to a federally appointed Commission seeking the facts. Max Cleland suggested that the long delay in the release of the vetted and redacted version of the Joint Inquiry report was to prevent disclosure of its findings on the flawed intelligence concerning the war on Iraq in advance of the US invasion there. Cleland later resigned from the Commission after appointment to head a federal agency, and had already started to warn of a flawed report due to White House obstruction.

Beyond these problems, the Commission was riddled with serious conflicts of interest of its own regarding both members and staff. Many of the people working on the Commission had ties with intelligence agencies and operations, previous flawed investigations, corporate or investment ties to the airline industry, law firms involved in suits brought by family members, and to international operations that involved the bin Laden family. Philip Zelikow, the Executive Director and Commissioner Jamie Gorelick so directly conflicted that they had to appear as witnesses before the Commission and to "recuse" themselves at points in the investigative work. Many victim family members called for Zelikow to step down once they learned he was close to Condaleeza Rice and had attended the briefings by Richard Clark and Sandy Berger to the White House National Security team warning of immanent attacks by bin Laden. Commissioner Kean

responded to these requests by noting, "all of us on the Commission will have to recuse ourselves at some point."

The conflicts with the executive branch often led to compromises, rarely to subpoenas, though the Commission had and sometimes threatened to use that power. The Commission did subpoena several agencies, the Department of Defense and the FAA included, but never an individual. Often the most conflicted members were chosen by the White House to have full access to records, and to make carefully edited reports back to the full body.

One of the major compromises made by the Commission was to agree to call only one current White House advisor, Condaleeza Rice for public testimony, and to meet privately with President Bush and Vice President Cheney to hear their unsworn and unrecorded testimony, and a single set of notes was released to the Commission only after review. Similar agreements were made regarding access to other records and investigations, requiring that originals be seen by pre-selected staff or members in closed rooms with no copies or notations allowed.

Other compromises and procedural problems included testimony without oaths, concessions to secrecy, lack of transparency, allowing the presence of agency minders during interviews, incomplete recording of testimony, and the voluntary joint vetting and editing of Final Report with the White House.

Neither the families nor the public had any formal advisory role, and ordinary citizens had very limited direct access to the Commission staff. At one point 9/11 Citizens Watch was told that the names of the heads of the investigative teams was not public information. The public affairs director attempted to route all external communication through his office.

A special liaison and meetings were established on behalf of the victim family members, but their frustration with the progress, assumptions and lack of investigative interest in key questions raised by the family members led to additional frustration.

The public hearings of the Commission brought forward many witnesses that could not answer questions of accountability directly, failed to ask the more important witnesses probing questions, and did not include a range of alternate witnesses in regard to the plot and the policy recommendations.

The Commission's policy of refusing to name names or hold individual officials responsible for their lack of proper response led to a conclusion that only a systemic failure was responsible for the tragedy, allowing a lack of accountability or consequence to the command structure in charge of that system.

The Commission's lack of transparency or a "sunshine" policy regarding non-classified and forensic data prevented a wider range of expertise available to evaluate the record and the events, and created a situation where speculation and inference replaced known facts regarding the events. These unresolved forensic anomalies remain, and are the subject of ongoing government studies and court suits.

9/11 CitizensWatch sent a recommendation to the Commission requesting full release of unclassified records and evidence and a call for accelerated declassification of other records. We suggested they rely on the redaction standards of the JFK Assassination Records Review Board instead of the much broader categories used under FOIA, and that they consider that panel's recommendations for future classification and release policies. The Commission recommendations do call for a decrease in the government-wide abuse of classification and secrecy, and they will release their records and correspondence in four and a half years, a shorter period than is usually demanded for such collections.

This request was aimed both at increasing transparency of the Commission's work, and its public credibility, and at countering the current administration's obsession with secrecy, a trend that began even before 9/11. Special White House Executive Orders give the sitting president control over all the official papers of the last two office holders. Teams of people have been assigned to examine previously declassified records at the National Archives and reclassify them. The Justice Department has offered the full weight of its legal team to any agency challenged to produce records under the Freedom of Information Act. Numerous law suits have been brought to challenge decisions to withhold records of meetings and operations from the public. An unprecedented level of classification actions has taken place since the Bush administration came to office, totaling over 14 million decisions in the last year.

Not only has evidence been concealed from the public in this case, it has been destroyed. Large amounts of potentially forensically significant materials were removed from the attack sights in New York and DC in a short period of time, and some of the metal was sold for scrap. Recordings of conversations among air traffic controllers on duty on 9/11, including reminiscenses about their experiences, were inexplicably and wrongfully destroyed by an FAA supervisor in New York. Claims were made by investigators that some of the "black box" recording devices from the planes involved in the attacks, though built to withstand crashes and fires, were destroyed or damaged to the extent that recordings could not be restored. Photographic evidence from the Pentagon attack was confiscated by FBI investigators, but never made public. Footage from security cameras at the Dulles airport was not made public until the report was released, and the existence of other such footage in Boston's Logan airport has never been confirmed or released.

After the failures of the Warren Commission investigation, and the Watergate and Contragate investigations to resolve public doubts about the scope and nature of illegal activities and the role of government agencies in them, the 9/11 Commission cannot hope

to gain credibility over time without transparency and full disclosure. They have the opportunity to continue that process at the Congressional hearings and in the many public appearances they will make as part of the new 9/11 Public Discourse project, but only if they are willing to be fully forthcoming with the victim families and the public about the questions that remain.

#### 9/11 Omissions

What follows is a discussion of key areas of research that the Commission either omitted from the report or contradictions in their assumptions, statements and conclusions based on the evidence and testimony presented. These are research areas that in our view have the potential to bear the most fruit in any further investigation, and that have sufficient public sources of information or possible investigation to be within the reach of any independent inquiry. These areas of interest also incorporate some of the unanswered questions that still remain.

# "Intelligence Failures"

As stated in our earlier Citizen's Critique of the Commission process, one of the primary weaknesses of the investigation was that it followed directly in the footsteps of the congressional Joint Inquiry into intelligence collection prior to 9/11, which framed the entire matter as a "failure". Many of the recommendations of the Commission are adopted directly from those of the Joint Inquiry, including the consolidation of control over intelligence agencies under a single director.

Following this premise, the Commission failed to pursue the historical framework that connects the growth and continuation of Islamic fundamentalism, militancy and terrorism with a standing policy of US covert operations abroad that view such groups as both positive and negative assets at different junctures, and continue to support them for clandestine purposes, often hidden by one agency from another, or from congressional or even executive scrutiny.

The international policies and economic goals that drove these covert operations over the last five decades were not in keeping with the democratic ideals of the country, nor were they open to public debate or consent. Actions taken in secret, and in our name, led directly to the overthrow of popular governments, the assassination of elected leadership, and the establishment and arming of despotic regimes. However, the global community saw the US hand behind the events while most Americans assumed that the clandestine agencies and military operations carried out abroad were in their best interest and that of other people around the world. (Killing Hope, Bill Blum, Common Courage Press, 1995)

The Historical Framework: Deep Politics

A closer scrutiny of this "deep politics" reveals that the interests of small groups of investors and ideologues drove the policies, more in relation to immediate profits from the sales of illegal drugs and weapons and access to key resources and the labor to produce them cheaply than to any stated ideals. A complex interrelationship of international criminal cartels, paramilitary organizations, undemocratic forces, and US intelligence agencies created an amoral pragmatism framed in winning the Cold War at any cost, and maintaining and spreading the hegemony of global corporate expansion and access to markets, including the destruction of governments who stood in the way of that agenda, even if democratically chosen. (Oil, Drugs & War, Peter Dale Scott).

During the 1980s and 1990s, Europe and other parts of the world saw the rise of terrorist activities that were ultimately sponsored by elements of their national security state, specifically by police and military covert operations groups, willing to use the public response to the violence as a reason to justify increased state repression against a wide range of dissident groups. Similar tactics were proposed in the US from the 1960s on, through military intelligence, CIA and FBI, including the infamous COINTELPRO program that tried to manipulate progressive groups into violence among themselves, or to provoke illegal violence against the state in order to allow a repressive response against the organizations targeted. In Europe this was known as a "strategy of tension".

The two largest and most costly covert operations in US history were conducted by both CIA and DIA when William Casey was Director of Central Intelligence. Both involved joint funding from Saudi Arabia, the corrupt Bank for Credit and Commerce International, drug and weapons sales, and the support of viciously violent paramilitary forces opposing popularly elected governments.

One involved a coup by reactionary Islamic fundamentalists, and the arming, training and support, through the cover of the ISI military intelligence agency of Pakistan, of the mujehaddin guerillas in Afghanistan to fight the Soviet Union's intervention on behalf of the targeted government. Long after the ouster of the socialist government of Afghanistan and the ultimate rise of the brutal Taliban regime, the US was still supporting the fundamentalists there. In 1998, the Taliban was offered a payment in exchange for allowing Union Oil of California (UNOCAL) to build a pipeline from the Caspian Sea basin to the Indian Ocean. In 2001, the US sent \$43 million to the Taliban to curb opium production, which has now returned to approximately 85% of the world's supply under the US-backed government in power. (Taliban, Ahmed Rashid and Scott, op.cit.)

The other major operation involved covert transshipments of US missiles through Israel into Iran at a time when we were also arming and supporting Saddam Hussein in Iraq. Funds from this operation were also used to support the Contra operations against the government in Nicaragua. Again, Saudi Arabia played an equal partner/broker role through BCCI. The resultant scandal, since such funding for the Contras was illegal, was tagged "Contragate".

The people who created, conducted and covered-up these operations from the American people range across five administrations, starting with President Jimmy Carter's security advisor, Zbigniew Brezezinki, to William Casey, intelligence director under both Presidents George H.W. Bush and Ronald Reagan, the operations and military interventions of the Clinton years, and a host of "Contragators" who were appointed by the current President Bush into high level cabinet positions. These include Colin Powell, John Poindexter, Otto Reich, Elliott Abrams, and Richard Armitage.

The intelligence agencies, the defense and weapons establishment and even the covert operations outlast Presidential terms and successions, each new elected leader inheriting willingly or not the continuing policies and interventions of their predecessors. Dependency on this "military-industrial-intelligence complex," was warned about in the first draft of President Eisenhower's final address, but never successfully opposed or avoided.

The hidden "black budget" of US intelligence operations helped to put Saddam Hussein in power in Iraq, armed both sides of the regional war between Iran and Iraq, introduced weapons of mass destruction to unstable regions of the world, armed and supported Afghani drug kingpin Hekmyatar and his protege Osama bin Laden when they opposed the USSR, facilitated and relied on the growth of illegal drug markets in Southeast Asia, Latin and Central America, and in Afghanistan as one source of funding for US-backed paramilitary groups like the Kosovo Liberation Army, the Nicaraguan Contras, and the rising Islamic militants that would become known as "al Qaeda". In many cases, these forces were remnants of previously dictatorial regimes put in place and supported by the US, and ousted by democratic changes in the social order. Evidence of support for such groups by different elements of the covert operation arms of US intelligence agencies and their international allies continued up to the attacks on 9/11 as well as beyond.

By posing 9/11 as an "intelligence failure" of the agencies that can be remedied by increasing their funds, their powers, their lack of accountability and their capabilities for more covert operations, the Commission investigation failed to address the most glaring "failure" of that system of secrecy at home and manipulations abroad that has gained the US many of its current critics and enemies in other countries.

The Commission criticizes a lack of effective Congressional oversight on these agencies, but recommends passing control of their budgets, the only leverage Congress has over them, into the hands of a White House-appointed Director of National Intelligence instead. The two individuals most responsible for that oversight, Senator Porter Goss and Representative Bob Graham were the initiators of the Joint Inquiry that defined "intelligence failures" as the central problem in the 9/11 attacks and response. Goss is now being promoted to the strengthened position of Director of Central Intelligence at the CIA by the Bush administration.

These massive "failures" have never led to any internal agency actions to hold key people responsible or to take away their positions or powers. The DoD has reportedly finished its internal investigation, yet no one has lost rank or been brought to an inquiry of any kind. The CIA is said to be continuing its own unfinished review, now three years after the attacks. The Inspector General at the Justice Department has recently completed a review as well. These studies are no doubt classified as well, but Congress could ask for an accounting.

### The Roots of A1 Qaeda

No thorough understanding of the events of 9/11 can emerge without a full study of the history of the development of militant Islam and the creation and nature of what is referred to as al Qaeda. This generic term refers to "the base" or foundation upon which the aspirations of Islamic fundamentalists to create theocratic states or gain political control is built. It is a term that covers many different and diverse terrorist groups across many countries, not all of whom share the same leadership or agendas at any given time. A comparable term here would be "The Movement" in reference to a wide range of organizations mobilizing for social change. The term al Qaeda does not refer to a single, monolithic organization or even to a single source of leadership or goals. This is counter to its common usage in mainstream media which depicts it as a top-down, structured organization led by Osama bin Laden and his circle of supporters.

It is also critical to realize much of the funding for weapons and the training of potential terrorists came historically from United States intelligence agencies and from Saudi Arabia. Also, in the case of bin Laden and Hekmyatar in Afghanistan, the sale of opium fueled the operations of these groups and the governments that provide them shelter or sanction.

Osama bin Laden has been involved in many different struggles in a wide range of countries, and has reportedly carried out operations in France, Bosnia, Chechnya, Russia, Malaysia and other countries. His loyalties and his alliances are not fully known, but for many years they included US intelligence support. His family has also worked closely with the CIA and the US military, taking contracts to fortify and equip the various caves in Afghanistan that was the hiding and staging ground for bin Laden and the other mujehaddin.

There were reports in the international press post-9/11 indicating that both his family and American officials continued to have contact with bin Laden. The director of the Pakistani ISI, an intelligence agency that had served as the main conduit of CIA funds to the mujehaddin, lost his position for being too closely related to bin Laden and the Taliban right after 9/11 suggests an ongoing relationship. In fact, he was responsible for directing a

transfer of \$100,000 through an intermediary to Mohammed Atta, one of the suspected terrorist pilots on 9/11.

# Suspects and plot

The public was never presented with the promised State Department "White Paper" that Secty. Colin Powell promised would make the case linking the murder suspects to bin Laden. It is not yet clear to many researchers that the 10 hijackers of 9/11, most of whom were Saudi Arabian, were directly related to or working under the direction of Osama bin Laden.

George Tenet of the CIA and other top analysts said that the events indicated 9/1 lwas a sophisticated, state-level covert operation, requiring massive support and capabilities. His first suspicions were that it came from the Taliban. The Joint Inquiry report found that "foreign countries" had a role, its authors hinting at Saudi Arabia but refusing to directly name any of them. Thus, to date, we may not know the real sponsors behind 9/11.

The idea that a group of 19 individuals, working independently with only sanction and a small budget would or could form a successful mass suicide pact on 9/11 capable of piloting huge planes into buildings at high speeds still stretches credulity for many reasons. One is the lack of any documented mass suicide pacts that were not forensically determined to be murders instead. One is the varied piloting skills of those named as pilots in planes that banked at high speeds or spiraled almost 360% while diving to fly just above the ground at over 500 knots into the Pentagon.

Another major problem in the official conclusions is that international press reported that as many as eight of the suspects were using false identification because the people named and pictured were still alive overseas. While this would not be surprising in a covert or illegal operation of this scale, we have never been given any independent verification of the names used by those who boarded the attack planes, nor what their real names are if they used false identities. Such false identity could be passed to many individuals, and yet the Commission builds it case on the movements and activities of the 19 official suspect names. In intelligence parlance, claiming an identity as cover for an operation can also be used to create a "legend", a false history that will later lead investigators to accept a false sponsorship for the events.

The airline manifests that were claimed in testimony to the Commission to be the source of the 19 names made public so quickly have never been officially released in any form that contains any of those names. The first evidence linking the names to the events came from a story about a "road rage" argument in Logan airport's parking area between a man traveling to Seattle that day and "four Arab men". A call later in the day to the FBI by the individual accosted led them directly to an automobile that contained such clues as a copy of the Koran and a flight manual for a 757 in Arabic, and that had been rented that

morning north of Boston by individuals using some of the suspects identification cards. The second major piece of evidence was luggage left behind at the airport that was identified as belonging to Mohammed Atta, and which contained incriminating evidence. It was not clear why this luggage did not accompany the flight.

Another area ripe for detailed research is the repeated pattern of public attention and FBI suspicion regarding these suspects, which did not lead to their questioning or detention. These range from FBI field agent requests for further inquiries that were turned down and ignored, to activities in both Venice, Florida and Langley, Virginia that led to people calling in complaints about them that were not pursued. Another example that the Commission sees as only a failure to share information among agencies was their ability to pass through a number of INS, CIA, FBI and airline security scrutinizes that did not result in them being put on the appropriate watch lists or put under surveillance. This sort of "hands off" treatment is also consistent with a covert operation being given special cover.

The question of a breakdown in FBI surveillance or interest towards these suspects has been called to public attention and continued questions by whistleblowers like Colleen Rowley, Robert Wright and Sybil Edmonds. The story of John O'Niell is also instructive, an FBI counter-terrorism expert focused on bin Laden since the 1993 bombing of the World Trade Center building who was pressured to leave the FBI and then took over security at the Twin Towers, dying there on the day of the attack. There is more to be learned in each of these stories as well as press accounts of other whistleblowers or individuals who tried to warn about the suspects and the attacks in advance.

These leads point less to a massive "intelligence failure" than to a breakdown in the standard operating procedures that occurred across the board on 9/11 or in the months prior to it. The "wall" between intelligence and law enforcement was put there for good reason, since combining these functions can lead to violations of civil liberties and due process of law, but it was not the cause of missed opportunities and miscommunications that had previously been handled routinely to initiate inquiries or place names on watch lists. Why did these procedures break down in relation to 9/11, and who was specifically responsible in each instance for this misfeasance?

#### Were We Unprepared?

The Commission and chairman Governor Thomas Kean have stated repeatedly their conclusion that we were "unprepared" for such an attack and forced to improvise a response. Is this assumption verified by the evidence?

The Joint Inquiry report and the press revealed numerous warnings to American intelligence and officials from foreign leaders, governments or intelligence networks about immanent attacks during the months preceding the 9/11 attack. Some had more detail than

others, but if combined they were warning of a serious incident abroad on in the US, involving foreign terrorist cells, perhaps involving planes, meant to cause a spectacular level of destruction. These were either not conveyed to other organizations as would be the normal practice or they were ignored.

Another unexplored related area of inquiry should be the specific forewarnings about taking commercial flights on 9/11 (San Francisco Mayor Willie Brown, Salman Rushdie, and unnamed "Pentagon brass," according to Newsweek). The Commission attempted to dismiss Ashcroft's decision to stop taking commercial flights in the period before 9/11 during his testimony, claiming it had to do with routine security considerations. It was reported but not explored whether Cheney, who was also reported to have stopped using commercial aircraft in advance, was doing it in relation to warnings about a 9/11 style event.

At a press conference on the issuance of the Joint Inquiry report, 9/11 CitizenWatch asked Senator Richard Shelby about Condaleeza Rice's claims that no one could have imagined planes being hijacked and used as weapons prior to 9/11. Shelby revealed that their investigation had found numerous instances of planes being used as weapons in similar ways, or plans for doing so, all related to Osama bin Laden or other militant Islamic groups. But in response to a follow up question about whether there was evidence found of precautions being taken in response to these pre-911 findings, Shelby conferred with another person present and said "on advice from counsel, my answer is no".

Were preparations made in response to the revelations of the Bojinka Plot in the Philippnes in the mid-90's? Were they a classified matter?

9/11 CitizensWatch co-founder John Judge was told by the head of security at the Pentagon, Colonel Robinson in 1999 that they were on Delta alert, their highest status, due to "bomb threats from Muslims every day", and that they had installed "cameras and radar on the roof so they don't try to run a plane into the building. A surface-to-air missile port was installed on the White House lawn following an attack by a small private plane that landed on the White House lawn during the Clinton administration. Special precautions were made to protect President Bush from a threat to use an airplane as a weapon against him during the economic summit in Genoa in 2000.

In addition to these preparations, there were numerous agency readiness and security/response drills and exercises proposed and carried out up to 9/11 regarding airplanes crashing into the structures by the Pentagon, the National Reconnaissance Organization and NORAD, the North American Regional Air Defense system that guards America's shores and skies from air attacks.

So, even if interagency memos failed to inform every level of the government to the possibility of hijacked planes being used as weapons here and abroad, the agencies later

attacked as well as those tasked to defend them knew of the possibility and prepared for it. Forewarnings to individuals and inexplicably useless prior preparations for the attacks at the specific target sites involved indicate more than confusion about a possible method of attack. In testimony to the Commission, Rice and other officials took the position that while the system might have known or suspected such attacks, they personally did not - an answer that, if true, should raise the issue of competence to sit as a National Security officials

#### Undefended Skies

Perhaps the most troubling area investigated by the Commission was the lack of air defense in New York, and Washington, DC on 9/11 in response to multiple air emergencies involving large civilian airliners. The final version of events compiled by the Commission fails to explain violations of procedure by several government agencies and three layers of defense structure that day.

During recent Congressional testimony, Senator Mark Dayton raised numerous inconsistencies between the timelines and accounts of events provided by NORAD and FAA officials at Commission hearings last year, and those given at the final hearings in June by the same agencies and endorsed by the Final Report. Though last spring's testimony was not given under oath, it is still improper for a government agency to provide false or misleading information to any governmental inquiry. Significantly enough, NORAD officials on both occasions praised the Commission staff for helping them "prepare our testimony" and for "correcting our timeline".

9/11 CitizensWatch has prepared an exhaustive timeline for each flight and the national command structure, drawing on a combination of all known sources, including press or published accounts, testimony before the Commission, staff and other written statements, government documents and regulations, and a careful indexing of the Final Report, and statements to Congressional hearings. This has revealed not only the false assumptions used to create the Commission narrative, but also glaring discrepancies in testimony and even at different points in the report or staff statements.

These are the major areas that raise concern, highlight false assumptions, or warrant further investigation:

• When a transponder fails or is turned off, communication with air traffic controllers is cut off, planes veer off course for even a short period of time, or commands from towers are ignored by pilots, these are all considered significant and urgent signs of an air emergency that must be addressed immediately. The first response to these signs is to attempt to establish communication with the pilot to correct the situation, but failing that after a period of minutes, superiors above the level of the individual controllers are notified. Signs of air emergencies in all four

flights on 9/11 occurred as early as 8:13 am, and in each case at a time significantly distant from their impact into buildings or the ground to allow for reporting and the required intervention.

These FAA officials in turn notify military liaisons at their centers and Pentagon officials at the National Military Command Center, who in turn activate within minutes a response by NORAD defense systems and either designated or tasked fighter jets that are scrambled to go airborne and intercept and engage in a variety of ways the plane in question. Testimony and timing suggests that in all four cases, there was sufficient time to notify officials and scramble an effective response before the planes did their damage, but that did not happen on 9/11. Conflicting testimony also suggests that officials along the chain of response were all notified in a timely manner but failed to act. However, in a total of 67 incidents in the months prior to 9/11, the air emergency defense system had worked efficiently.

There is no requirement in FAA or DoD regulations that air emergencies have to be officially or otherwise suspected to be hijacking in order to generate a scramble defense response by NORAD and FAA. There is certainly no requirement on behalf of controllers or others to wait until such a determination is made to notify, alert and scramble interceptor jets toward an emergency. In fact, such close communication and contact, as well as pilot observation is usually the best basis for determining the nature of the air emergency. Once determined, a wide range of options and rules of engagement apply. However, officials at the top levels of command over NORAD and the NMCC have stated publicly or testified that they did not respond immediately because the FAA had not declared these planes to be hijackings. The Commission makes a similar case, tracking NORAD responses only from the point that certain flights are declared as hijackings.

In each case, there were multiple clear indicators ranging from radar feedback, controller communications, transmissions from cockpits, calls from airline attendants to airline headquarters, or observed behavior to declare these flights as air emergencies well before they became air disasters. Although some turned off transponders, which are usually relied on by controllers for quick identification of radar signatures, and for altitude and speed readings, the planes were not invisible to primary radar and could have been tagged by alert controllers or military personnel. The Commission would have us believe that both the FAA and NORAD were unable to properly track or identify as hijack situations either Flight 77 or Flight 93 until they were down or too close to their targets to respond.

Air defense interceptors are usually armed jet fighters, F-16orF-18 craft with pilots trained to fly at very high speeds, up to 1,800 mph, and to know intercept

procedures. In order to reach such speeds, they have to be airborne to a certain height, and can usually do that within a few minutes along pre-designated routes that will not interfere with commercial traffic. Once airborne and ready, they will be given destinations or coordinates for the actual plane they are to intercept. They will be guided toward their target by FAA controllers, who will clear a path through commercial traffic. On 9/11 they worked to clear such paths for the hijacked planes until all flights were ordered to land nationwide. Contact can be established within 10-15 minutes, and then certain procedures are followed based on the situation. However, interceptors do not have to be armed in all air emergency situations, and in most cases a combination of eye contact, signals, or flight maneuvers they can guide cooperative planes out of trouble or accompany and track hijacked planes to their ultimate destinations. These rules of engagement are standard procedure, or can be altered by the chain of command in special situations.

Although NORAD was engaged in readiness exercises on 9/11, and certain planes were in the air on training missions, there was ample response time to send up fighters from the two designated NEADS bases at Otis and Langley Field, or to task other available planes from other bases. DoD regulations allow for any base commander to respond to an air defense situation as well. Otis AFB in Massachusetts and Pomona Air Field in New Jersey were both alerted directly by controllers at FAA's Boston Center to scramble planes before the Pentagon was attacked, but neither did so at the time. The 177th ANG unit at Pomona had two unarmed fighters on the tarmac that could have been tasked but were called back to arm the planes instead. Canadian fighters are also under NORAD command, and the Canadian officer at NORAD headquarters that day could have ordered planes from their base northeast of New York to scramble. Planes from Andrews AFB, which routinely guard DC airspace, were airborne on training duties, but close enough that they could have been alerted and sent towards DC. The Otis AFB pilots were eventually scrambled, but arrived in New York after the second Tower was hit. These pilots told others on their base they had wanted to turn to intercept Flight 77, but the Commission report states that they were ordered to stay in New York airspace. Fighters eventually scrambled from Otis and Langley AFBs were not given target coordinates or destinations once they reached proper altitude until it was too late to engage them. Langley pilots told reporters they assumed they were being sent to New York, flying first to a point more distant from DC than their base, and were then turned towards Baltimore according to the Commission because of a false report that Flight 11 was still southbound towards DC, although there was no radar signature. These pilots were later asked to confirm that the Pentagon had been hit, and were close enough to see a plume of smoke rising from it. All planes were scrambled long after controllers and officials knew there were urgent air emergencies involving the four planes, for periods that ranged up to 35 minutes, and NORAD acknowledged that all four planes could

have been intercepted had normal notification and procedure been followed instead. However, the testimony by NORAD and the Commission conclusions about when they had notice of each emergency are contradictory and change over time and according to sources. If we accept the official account, no notice of hijacking was given by FAA until too late to scramble the planes, but this is a very misleading interpretation of events, since the initial air emergency signs should have been determinant.

• The Commission took a good deal of testimony regarding whether or not there was a shoot down order given on 9-11 and when. Vice President Cheney confirms that such an order was given, but only after the Pentagon was hit, and planes scrambled belatedly by Andrews AFB were unarmed, but pilots considered ramming any threatening planes. No shoot down order seems to have been carried out, though rumors persist regarding the cause of the crash of Flight 93. None of the pilots interviewed heard about a shoot down order, and a ranking officer over NORAD testified that he did not convey the order to the pilots concerned. This seems a clear break in the chain of command or dereliction of duty, but there were no charges brought against him. In light of the testimony about the timing of the shoot down order, agreed to by both Bush and Cheney, there is a section of testimony by Secretary of Transportation Minetta concerning a conversation he overheard on arrival at the White House Situation Room. His statement to the Commission reveals that when he arrived the White House was being evacuated, and that a short time later, Flight 77 struck the Pentagon. The conversation was between Cheney and an unidentified young lieutenant:

MR. HAMILTON: We thank you for that. I wanted to focus just a moment on the Presidential Emergency Operating Center. You were there for a good part of the day. I think you were there with the vice president. And when you had that order given, I think it was by the president, that authorized the shooting down of commercial aircraft that were suspected to be controlled by terrorists, were you there when that order was given?

MR. MINETA: No, I was not. I was made aware of it during the time that the airplane coming into the Pentagon. There was a young man who had come in and said to the vice president, "The plane is 50 miles out. The plane is 30 miles out." And when it got down to, "The plane is 10 miles out," the young man also said to the vice president, "Do the orders still stand?" And the vice president turned and whipped his neck around and said, "Of course the orders still stand. Have you heard anything to the contrary?" Well, at the time I didn't know what all that meant. And —

MR. HAMILTON: The flight you're referring to is the — MR. MINETA: The flight that came into the Pentagon.

MR. HAMILTON: The Pentagon, yeah.

MR. MINETA: And so I was not aware that that discussion had already taken place. But in listening to the conversation between the young man and the vice president, then at the time I didn't really recognize the significance of that. And then later I heard of the fact that the airplanes had been scrambled from Langley to come up to DC, but those planes were still about 10 minutes away. And so then, at the time we heard about the airplane that went into Pennsylvania, then I thought, "Oh, my God, did we shoot it down?"

MR. HAMILTON: Let me see if I understand. The plane that was headed toward the Pentagon and was some miles away, there was an order to shoot that plane down.

MR. MINETA: Well, I don't know that specifically, but I do know that the airplanes were scrambled from Langley or from Norfolk, the Norfolk area. But I did not know about the orders specifically other than listening to that other conversation.

MR. HAMILTON: But there were military planes in the air in position to shoot down commercial aircraft. MR. MINETA: That's right. The planes had been scrambled, I believe, from Otis at that point.

MR. ROEMER: Nice to see you, Mr. Secretary, and nice to see you feeling better and getting around as well, too. I want to follow up on what happened in the Presidential Emergency Operations Center and try to understand that day a little bit better. You said, if I understood you correctly, that you were not in the room; you were obviously coming from the Department of Transportation, where you had been busy in a meeting in official business, but you had not been in the room when the decision was made — to what you inferred was a decision made to attempt to shoot down Flight 77 before it crashed into the Pentagon. Is that correct? MR. MINETA: I didn't know about the order to shoot down. I arrived at the PEOC at about 9:20 a.m. And the president was in Florida, and I believe he was on his way to Louisiana at that point when the conversation that went on between the vice president and the president and the staff that the president had with him.

MR. ROEMER: So when you arrived at 9:20, how much longer was it before you overheard the conversation between the young man and the vice president saying, "Does the order still stand?"

MR. MINETA: Probably about five or six minutes.

MR. ROEMER: So about 9:25 or 9:26. And your inference was that the vice president snapped his head around and said, "Yes, the order still stands." Why did you infer that that was a shoot-down?

MR. MINETA: Just by the nature of all the events going on that day, the scrambling of the aircraft and, I don't know; I guess, just being in the military, you do start thinking about it, an intuitive reaction to certain statements being made. MR. ROEMER: Who was the young man with the vice president?

MR. MINETA: Frankly, I don't recall.

The significance of this testimony cannot be overlooked. This clearly occurs in the period before the Pentagon is struck and also clearly indicates that at least the White House, and by implication NORAD or other defense systems are aware of its approach. The question raised begins at a point when the plane is "50 miles out," which is the Air Defense Intercept Zone around P-56, the restricted air space circling the Capitol and White House that is protected locally by a separate command center, and by fighters from Andrews AFB and the Anacostia ANG unit, both within a few miles of DC. No other plane besides Flight 77 gets within 50 miles of DC. They are not mistakenly tracking Flight 11 because it had no recognizable radar signature south of New York City that could be tracked in terms of mileage from DC. Flight 93 crashed in Shanksville, PA, over 160 miles from DC. Local officials knew a plane was headed for DC in advance, as in indicated here by the White House evacuation taking place at 9:20 am. Local News Channel 8 announced this evacuation as well as at the Capitol and the Pentagon, and warned a plane was headed to DC before the Pentagon was struck. As the plane nears the young lieutenant returns at intervals to question an order given by Cheney, and is then brusquely told the "order stands." Although Minetta assumes it is a shoot down order, what planes are available to carry it out? Arguably the Otis fighters could have been tasked, but they were not according to the Commission. No other interceptors were yet airborne at that time. And if it is not a shoot down order, what is it? In addition, the Commission does not include this incident in its Final Report, but does mention a discussion between Cheney and another unidentified military member, timed at 10:15 am, concerning a plane that is "80 miles out", where Cheney confirms that they should "engage". This does not concern any of the four attack planes, since they were all down at that point.

There are other issues worthy of investigation and more work to be done on the report itself. Our earlier critique covered the issues strategy of tension incidents in which intelligence agencies encourage or assist in creating domestic terrorist incidents in order to increase domestic repression or destroy dissenting organizations. Operation Northwoods, proposed by the Joint Chiefs to blame Cuba for such incidents here, and the FBI's COINTELPRO and CIA's Chaos programs used similar goals and tactics.

Another major area not investigated, though within its purview, were the as yet unsolved anthrax attacks that followed the month after 9/11. Forensic evidence points to a strain and a very sophisticated weaponization that had to have originated here within the biological warfare establishment, and investigations pointed to Fr. Dietrick, MD, the CIA's Operation Clear Vision and the DIA's Project Jefferson to create a more lethal and distributable form of anthrax. To date, the investigations have halted at that juncture.

#### Oui bono?

There has been speculation along the lines of who might have benefited from creating the 9/11 attacks or allowing them to happen. These range from the Project for New American Century neo-conoservatives now in the White House, who longed for a "new Pearl Harbor" to justify a "Pax Americana, to unidentified stock options traders, to oil producers and weapons manufacturers. The problem is that who might benefit from or take advantage of a situation only identifies possible suspects, it does not prove their guilt. There are many rationales that could be posited for the aftermath of a domestic terrorist attack, including a permanent war economy, establishment of a stronger security state, or erosion of civil liberties to give more power to the government. It seems more important to address these responses and their shortcomings, and to criticize anyone who would take advantage of such a tragedy for any purpose, than to try to assign blame based solely on benefit. A thorough investigation of the actual sponsorship of 9/11 or what made it possible for so much normal procedure and prepared defense to fail that day may eventually reveal a motive and the means.

### Why an independent commission?

The tasks ahead for concerned citizens include expanding this criticism to include the policy recommendations being pushed through Congress, and further research and investigation into the failures and contradictions of the 9/11 Commission's Final Report. There are many other areas and details not included here because time for analysis has not yet allowed a finished review of all the data available or the complete record still being released.

One important step would be to push for a Congressional review of the study, not the recommendations, and perhaps for legislation to force the release of the records so recently denied us. Senators Wyden and Lott have introduced a bill to change the

classification and secrecy proceedures, perhaps they can be approached along with others to make the Commission's work transparent and open to review by the public.

While recent polls have shown a certain level of public skepticism about government failures or complicity in regard to 9/11, and there is also sentiment in support of continued investigation, especially in New York, the national mood is arguable different and would require education and exposure of the flaws of the Commission and its report before there would be any rationale for an independent review panel. This work remains to us, but could be accomplished by adding commentary to the 9/11 Public Discourse meetings wherever they occur, and holding other public panels that will really inform people using hard research and evidence to contest the official story.

#### APPENDICES

Comparative Timelines:

Flight 11

Flight 175

Flight 77

Flight 93

# 9/11 Source Bibliography

This report relied on the research and work of many people. John Judge and Kyle Hence of 9/11 CitizensWatch continue to compile it, Paul Thompson and Derrick Mitchell of Cooperative Research, Alan Duncan, Khalid Rosenberg, Gary Lapon, Penny Schoner, David Ratcliffe, Dan Alcorn, Peter Dale Scott, William Kelly, Len Bracken, many victim family members, and many more have added to public understanding of 9/11 and this Commission's process.

# **TIMELINE FOR FLIGHT AA11**

(cr) =  $\underline{\text{www.cooperativeresearch.org}}$  9/11 timeline; (nt) = NORAD Timeline released 9/17/01; (p. #) = 9/11 Commission Report

TIME	SUSPECTS/ WITNESSE S	ATC	FAA	NMCC/ OFFICIALS	NORAD	SCRAMBLERS
0553	Hijackers Mohamed Atta and Abdulaziz Alomari board a Colgan Air flight from Portland, Maine, to Boston. They are filmed going through security in Portland. This is the only footage of the hijackers in airports on 9/11, and it's not even one of the suicide flights, (cr)					
0600	Mohamed Atta and Abdulaziz Alomari's flight from Portland, Maine to Boston takes off. [FBI, 10/4/011 Two passengers later say Atta and Alomari board separately from each other, keep quiet, and don't draw attention to themselves, (cr)					
0630	A man has an argument with five Middle Eastern men over a parking space in the parking lot of Boston's Logan Airport. Later in the day he reports the event, and the car is discovered					

r					
	to have been				
	rented by				
	Mohamed Atta.				
	Inside, police				
	find a ramp pass,				
	allowing access				
	to restricted				
	airport areas, (cr)				
	"Approximately				
	two hours prior				
0645	to the first				
	attack", at least				
	two workers at				
	the instant				
	messaging				
	company Odigo				
	receive messages				
	warning of the				
	WTC attack.				
	This Israeli				
	owned company				
	has its				
	headquarters two				
	blocks from the				
	WTC.1 (cr)				
Between	Atta and Omari,				
0645	along with				
	Satam al				
and	Suqami,Wail al				
0740	Shehri, and				
	Waleed al				
	Shehri, checked				
	in and boarded				
	American				
	Airlines Flight				
	11, bound for				
	LA.The flight				
	was scheduled to				
	depart at 7:45.				
	(P. i)				
0650	Mohamed Atta				
	and Abdulaziz				
	Alomari's flight				
	from Portland				
	arrives on time				
		1	İ	1	
	at Boston's				
	Logan Airport,				
Retween	Logan Airport, (cr)				
Between	Logan Airport, (cr) All five men				
Between 0731	Logan Airport, (cr)  All five men cleared the				
0731	Logan Airport, (cr)  All five men cleared the checkpoint and				
0731 and	Logan Airport, (cr)  All five men cleared the checkpoint and made their way				
0731	Logan Airport, (cr)  All five men cleared the checkpoint and made their way to the gate for				
0731 and	Logan Airport, (cr)  All five men cleared the checkpoint and made their way to the gate for American 11.				
0731 and	Logan Airport, (cr)  All five men cleared the checkpoint and made their way to the gate for American 11. Atta, Omari, and				
0731 and	Logan Airport, (cr)  All five men cleared the checkpoint and made their way to the gate for American 11. Atta, Omari, and Suqami took				
0731 and	Logan Airport, (cr)  All five men cleared the checkpoint and made their way to the gate for American 11. Atta, Omari, and				

	(seats 8D, 8G, and 10B,				
	respectively).				
	The Shehri				
	brothers had				
	adjacent seats in				
	row 2 (Wail in				
	2A, Waleed in				
	2B), in the				
	firstclass cabin.				
	They boarded American 11				
	between 7:31				
	and 7:40. The				
	aircraft pushed				
	back from the				
	gate at 7:40. (p.				
	2)				
0745	Mohamed Atta				
0/73	and Abdulaziz				
	Alomari board				
	Flight 11. Atta's				
	bags contain				
	airline uniforms				
	and many other				
	remarkable				
	things, but are				
	checked through				
	to his final				
	destination,				
	making them unusable for the				
	attacks. The bags				
	are not loaded				
	onto the plane in				
	time and are later				
	found by				
	investigators.				
	But at least two				
	other hijackers				
	on Flight 11 are				
	able to use				
	stolen uniforms				
	and IDs to board				
	the plane, (cr)				
Before	Hijacker				
0759	Mohamed Atta on Flight 11				
	calls hijacker				
	Marwan				
	Alshehhi in				
	Flight 175 as				
	both planes sit				
	on the runway.				
	They confirm the				
	plot is on. (cr)				
0759		Flight 11 takes		 	
		off from Boston's			
	<del></del>	•	·	 	

Logan Airport, 14 minutes after scheduled	
minutes after scheduled	
scheduled	
departure, (cr) (p.	
Takeoff (p. 32)	
flight controllers	
0830 flight controllers	
ask riight ii to	
(various climb to 35,000	
times feet, the	
given on transmitting A	
cr) transponder is an	
electronic device	
that identifies a	
jet on a	
controller's	
screen, which	
gives its exact	
location and	
altitude. Among	
other vital	
functions, it is	
also used to	
transmit a four-	
digit emergency	
hijack code. Air	
traffic manager	
Glenn Michael	
later says, "We	
considered it at	
that time to be a	
possible	
hijacking."	
"When given	
permission to	
climb to 35,000	
feet,", 8:13,	
shortly after	
trying emergency	
frequencies, 8:15,	
"Just moments"	
after radio contact	
is lost, Initial	
stories after 9/11	
suggest the	
transponder is	
turned off around	
8:13, but one year	
after 9/11, Pete	
Zalewski, the	
flight controller	
handling the	
flight, says the	
transponder is	
turned off at 8:20.	

Commission later places it at 8.21. Colonel Robert Marr, head of NORAD'S Northeast Air Defense Sector, later claims the transponder is turned off Some time after \$3.0. (cr)  Flight 11 is higacked around this time (cr)  In the bast routine communication takes place between ground control and the plots of Flight 11. Flight controller Peter Zalewski is handling the flight. The pliot responds when told to turn right, but immediately alterwards fails to respond to a command to climb Zalewski repeatedly fires to reach the pilot, even the pilo					
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Reservations Office in Cary, North Carolina, via an AT&T airphone to					
Office in Cary, North Carolina, via an AT&T airphone to					
North Carolina, via an AT&T airphone to					
via an AT&T airphone to					
airphone to					
report an					
		report an			

	emergency aboard the flight. This was the first of several occasions on 9/11 when flight attendants took action outside the scope of their training, which emphasized that in a hijacking, they were to communicate with the cockpit crew. The emergency call lasted approximately 25 minutes, as Ong calmly and professionally relayed information about events taking place aboard the airplane to authorities on the ground, (p.			
0820	5, 32)  Flight 11 attendant Amy (Madeline) Sweeney uses an Airfone to call Logan Airport. She speaks to Michael Woodward, an American Airlines flight service manager about the hijacking, (cr)	Boston flight control decides that Flight 11 has probably been hijacked, (cr)  Flight 11 starts to veer dramatically off course, (cr)  Flight 11 stops transmitting its IFF (identify friend or foe) beacon signal, (cr)		
Before 0821	Four hijackers get up from their seats and stab or shoot passenger Daniel Lewin. (cr)	beacon signal, (cr)		
0821	Woodward relays hijacking info to Nancy Wyatt, a Logan supervisor, who	Boston flight controller Pete Zalewski, handling Flight 11, sees that the		

	notifies AA top	flight is off			
	management,	course and has			
	who then decide	both transponder			
	to keep things	and radio off.			
	quiet, (cr)	Tom Roberts, has			
		another nearby			
		American Airlines			
		flight try to			
		contact Flight 11.			
		There is still no			
		response. The			
		flight is now			
		"drastically off			
		course" but			
		NORAD is still			
		not notified, (cr)			
		Transponder is			
		turned off (p. 32)			
		(p. 32)			
		Eliabet attendent			
		Flight attendant			
		Betty Ong calls			
		Vanessa Minter,			
		an A A			
		reservations agent			
		in North			
		Carolina, using			
		an Airfone from			
		the back of the			
		plane. Officials			
		on the ground			
		don't believe it's			
		a hijacking, (cr)			
0822	Amy Sweeney				
0022	attempted by				
	airphone to				
	contact the				
	American				
	Airlines flight				
	services office at				
	Logan, which				
	managed the				
	scheduling and				
	operation of				
	flight attendants.				
	Sweeney's first				
	attempt failed, as				
	did a second at				
	8:24 (p.453 #32)				
0000	5.2 (p. 155 1152)	Nydia Gonzalez,			
0823					
		an AA supervisor			
		with expertise on			
		security matters,			
		is patched in to a			
		call with Ong.			
		Gonzalez contacts			
		ATC. (cr)		1	
1					
		ATC. (ci)			

	At 8:23, the A A			
	dispatcher tried			
	unsuccessfully to contact the aircraft			
	(AA 11) (p. 5,			
	32)			
0824	The pilot of	Before this [100		
	Flight 11, John	deg.] turn, the		
	Ogonowski,	FAA had tagged		
	activates the talk- back button,	Flight 1 l's radar dot for easy		
	enabling Boston	visibility, (cr)		
	flight controllers	(10101110); (01)		
	to hear a hijacker			
	talking to			
	passengers.			
	Immediately after			
	hearing this voice, Flight			
	controller John			
	Zalewski "knew			
	right then that he			
	was working a			
	hijack" and calls			
	for his supervisor.			
	The frequency of			
	Flight 11 is played on			
	speakers so			
	everyone in			
	Boston flight			
	control can hear,			
	(cr)			
	Boston flight			
	control radar sees			
	Flight 11 making			
	an unplanned			
	100-degree turn to			
	the south, (cr)			
	At 8:24:38, the			
	following			
	transmission			
	came from			
	American 11: We			
	have some planes. Just stay quiet,			
	and you'll be			
	okay. (p. 19)			
0825	The Guardian	FAA Boston		
	reports that	Center aware of		
	Boston flight	hijacking (p. 32)		
	control "notifies			
	several air traffic control centers			
	that a hijack is			
	taking place." (cr)			
<u> </u>	1 21 (-)	i	1	 

Between		Between 8:25		
0825		and 8:32, in		
		accordance with		
and		the FAA		
0832		protocol, Boston		
		Center managers		
		started notifying		
		their chain of		
		command that		
		American 11 had		
		been hijacked.		
		(P- 19)		
0826-	Woodward ID's			
0830	hijackers using			
0030	seating info			
	relayed by			
	Sweeney. This			
	conflicts with			
	where Ong said			
	they were			
	sitting. Sweeney			
	indicates			
	Alomari, Atta,			
	and A1 Suqami.			
	(cr)			
	4.000			
	At 8:26, Ong			
	reported that the			
	plane was			
	"flying			
	erratically."A			
	minute later,			
	Flight 11 turned			
	south. American			
	also began			
	getting			
	identifications of			
	the hijackers, as			
	Ong and then			
	Sweeney passed			
	on some of the			
	seat numbers of			
	those who had			
	gained			
	unauthorized			
	access to the			
	cockpit, (p. 6)			
0828		Boston flight		
		control center		
		calls the FAA's		
		Command		
		Center in		
		Herdon,		
		Virginia, and		
		tells them that it		
		believes Flight		
		11 has been		
		hijacked and is		

	heading towards
	New York
	airspace, (cr)
0829	The ATC
	specialist in
	American's
	operations center
	contacted the
	FAA's Boston
	Air Traffic
	Control Center
	about AA 11.
	The center was
	already aware of
	the problem, (p.
	5)
0830	The FAA's Captain Charles
0050	Command Leidig, the
	Center in Deputy for
	Herndon, Command
	Virginia begins Center
	their usual daily Operations at
	senior staff the National
	meeting. Military
	National Command
	Operations Center (NMCC)
	Manager Ben takes over
	Sliney interrupts temporarily
	the meeting to from Brigadier
	report a possible General
	hijacking in Montague
	progress, as the Winfield and is
	Center has been effectively in
	told about the charge of
	Flight 11 NMCC during
	hijacking a few the 9/11 crisis,
	minutes earlier, (cr)
	(cr)
0832	At 8:32, the
0032	Command
	Center passed
	word of a
	possible
	hijacking of AA
	11 to the
	Operations
	Center at FAA
	headquarters. The
	duty officer
	replied that
	security
	personnel at
	headquarters had
	just begun
	discussing the
	apparent hijack
	on a conference
	call with the

		New England		_
		regional office.		
		FAA		
		headquarters began to follow		
		the hijack		
		protocol but did		
		not contact the		
		NMCC to		
		request a fighter escort, (p. 19)		
0834	the Boston Center	Ben Sliney, the		Boston flight
0031	controller received	FAA's National		controllers attempt
	a third	Operations		to contact the
	transmission from American 11:	Manager, soon gets word of the		military through the FAA's Cape Cod
	"Nobody move	message "We		facilityresult of
	please.We are	have some		call is unclear. Lt.
	going back to the	planes" and later		Col. Duffy recalls
	airport." (p. 19)	says the phrase haunts him all		being warned: "I was just standing up
		morning, (cr)		by the ops desk and
		5, ()		I was told I had a
				phone call. I asked
				who it was and they
				said the [Boston] Tower calling and
				something about a
				hijacking. It was
				Flight American 11,
				a 767, out of Boston going to
				California. At the
				time we ran in and
				got suited up." (cr)
				Around this time,
				Boston flight control attempts to
				contact an Atlantic
				City, New Jersey air
				base, to send
				fighters after Flight 11, but don't reach
				anyone, (cr)
0835	Sweeney Tells			* / /
	Woodward that			
	the plane begins a rapid descent, (cr)			
0836	On Flight 11,			
0030	flight attendant			
	Betty Ong reports			
	that the plane tilts			
	all the way on one side and then			
	becomes			
	horizontal again.			
	Flight attendant			

T		T	Т	T	1
	Amy Sweeney				
	then reports on				
	her phone that the				
	plane has begun a				
	rapid descent, (cr)				
0837	Flight controllers			Boston flight	NORAD gives the
	ask the United			control	command to
	Airlines Flight			contacts	scramble fighters
	175 pilots to look			NEADS	after Flight 11 after
	for a lost			(NORAD's	being notified. Lt.
	American Airlines			Northeast Air	Colonel Dawne
	plane 10 miles to			Defense Sector)	Deskins at NEADS
	the south— a			at this time	tells Colonel Robert
	reference to Flight			about AA 11.	Marr, head of
	11. They respond			This is	NEADS, "I have
	that they can see			apparently the	FAA on the phone,
	it. They are told			first successful	the shout line,
	to keep away			notification of	Boston Center.
	from it.			the military	They said they have
	Just prior to this,			about the crisis	a hijacked aircraft."
	Flight 11 passes			that morning.	Marr then calls
	from Boston			Tech. Sgt.	Major General Larry
	flight control			Jeremy Powell,	Arnold at NORAD's
	airspace into New			a member of	command Center in
	York flight			the Air	Tyndall Air Force
	control airspace.			National Guard	Base, Florida, and
	John Hartling was			at NEADS,	says, "Boss, I need
	the New York			initially takes	to scramble [fighters
	flight controller			the call from	at] Otis [Air
	put in charge of			Boston Center,	National Guard
	the hijacked			(cr)	Base]." Arnold
	flight, (cr)				recalls, "I said go
					ahead and scramble
					them"(cr)
0838	Flight 11 pilot			Boston Center	
	John			notifies	
	Ogonowski's			NEADS of	
	periodic			hijacking (p.	
	activation of the			32)	
	talk-back button,				
	begun around			In response to	
	8:14, stops			allegations that	
	around this time.			NORAD	
	It is suggested			responded	
	that means this is			more quickly	
	when the			to the October	
	hijackers replace			25, 1999,	
	him as pilot, (cr)			plane crash that	
				killed Payne	
	UA 175 reports			Stewart than it	
	spotting AA 11.			did to the	
	(p. 454 #42)			hijacking of	
				American 11,	
				we compared	
				NORAD's	
				response time	
				for each	
				incident. The	1

_	,	_	,	1		
1					last normal	
					transmission	
		ļ			from the	
		ļ			Stewart flight	
		ļ			was at 9:27:10	
		ļ			A.M. Eastern	
		ļ			Daylight Time.	
		ļ ļ			The Southeast	
		ļ			Air Defense	
		ļ ļ			Sector was	
		ļ				
		ļ			notified of the	
		ļ ļ			event at 9:55,	
		ļ ļ			28 minutes	
		ļ			later. In the	
		ļ ļ			case of	
		ļ ļ			American 11,	
		ļ			the last normal	
					communication	
					from the plane	
					was at 8:13	
					A.M. EDT.	
					NEADS was	
					notified at	
					8:38, 25	
		ļ			minutes later.	
		ļ			We have	
					concluded there	
					is no	
					significant	
					difference in	
					NORAD's	
					reaction to the	
					two incidents.	
					(P- 459)	
0040					NEADS is	Major Daniel Nash
0840					notified by the	says that at this
		ļ			FAA of AA	
		ļ				time, a colleague at
		ļ			11. (nt)	the Otis Air
					<u> </u>	National Guard Base
					<u> </u>	tells him that a
					<u> </u>	flight out of Boston
					<u> </u>	has been hijacked,
					<u> </u>	and to be on alert,
						(cr)
0841		Bottoglia has just				
3011		been told by the				
		pilot of Flight			<u> </u>	
		175 that he's			<u> </u>	
		heard threatening			<u> </u>	
		communications			<u> </u>	
					<u> </u>	
		from Flight 11			<u> </u>	
		(see 8:41 a.m.T			<u> </u>	
		Seconds later, a			<u> </u>	
		controller sitting			<u> </u>	
		next to Bottoglia			<u> </u>	
Ì		gets up and			<u> </u>	
			i de la companya de			
					1	
		points to a radar blip. He says,				

		"You see this		
		target here? This		
		is American 11.		
1		Boston center		
		thinks it's a		
		hijack." Someone		
		keyed the mike		
		and said:		
		'Everyone stay in		
		your seats.' It cut		
		out." (cr)		
		At 8:41, in		
		American's		
		operations center,		
		a colleague told		
1		Marquis that the		
		air traffic		
1		controllers		
		declared Flight 11		
		a hijacking and		
		"think he's		
		headed toward		
		Kennedy. They're		
		moving		
		everybody out of		
		the way. They		
		seem to have him		
		on a primary		
		radar. They seem		
		to think that he is		
		descending." (p.		
		6)		
		The crew of UA		
		175 reported		
1		having "heard a		
		suspicious		
		transmission"		
1		from another		
1		aircraft shortly		
		after takeoff," like		
1		someone keyed		
1		the mike and said		
		everyone stay in		
		your seats." (p.		
		454 #42)	 	
0844	At 8:44,			
""	Gonzalez			
	reported losing			
	phone contact			
	with Ong. About			
	this same time			
	Sweeney			
1	reported to			
	Woodward,			
	"Something is			
	wrong. We are in			

	I	1	T	1	ı	_
	a rapid descent.					
	we are all					
	over the place."					
	Woodward asked					
	Sweeney to look					
	out the window					
	to see if she					
	could determine					
	where they were.					
	Sweeney					
	responded: "We					
	are flying low.					
	We are flying					
	very, very low.					
	We are flying					
	way too low."					
	Seconds later she					
	said, "Oh my					
	God we are way					
	too low." The					
	phone call					
	ended, (p. 6)					
0845	At American	Amy Sweeney is				
0015	Airline's	asked on the				
	headquarters in	phone if she can				
	Fort Worth, their	recognize where				
	crisis command	she is. She says,				
	center used in	"I see the water. I				
	emergencies is	see the buildings.				
	activated:	I see buildings,"				
	"Confirmed	then after a pause,				
	hijacking Flight	a quiet "Oh, my				
	11." However,	God!" Mere				
	pilots on other	seconds later the				
	American flights	line goes dead.				
	apparently are	Meanwhile, flight				
	not notified. Top	attendant Betty				
	managers gather	Ong ends her call				
	at the command	repeating the				
	center and watch	phrase "Pray for				
	the radar blip of	us" over and over.				
	Flight 11 until it	Apparently there				
	disappears over	is quiet instead of				
	New York	screaming in the				
	City.(cr)	background, (cr)				
0846	AA 11 hits	Rick Tepper, a	Shortly after the		NEADS	Two F-15 fighters
	WTC (nt)	flight controller at	North Tower of		scrambles Otis	are ordered to
		the Newark, New	the WTC is hit		fighter jets in	scramble from Otis
	At 8:46:40,	Jersey tower,	at 08:46:26 by		search of AA11	Air National Guard
	American 11	looks across the	Flight 11, the		(p. 32)	Base in
	crashed into the	Hudson River at	FAA has an			Massachusetts to
	North Tower of	New York City in	open telephone			find Flight 11.
	the World Trade	time to see the	line with the			Supposedly,
	Center in New	explosion caused	Secret Service,			NORAD makes the
	York City. (p. 7)	by Flight 11.	keeping them			decision to scramble
	0.46 37 4	Word begins to	informed of all			after only one phone
	8:46 - North	spread among	events, (cr)			call, as the decision
	Tower (Exec.	ATCs about the				is made to act first

	_	T	T	T		Г.
	Summ. p. 1)	hit. (cr)				and get clearances later, (cr)
						Fighter Scramble
						Order (Otis, two F-
						15s). The fighters
						are 153 miles away from the WTC and
						not airborne at time
						of crash, (nt)
						Officials activate the
						Conplan—the Interagency
						Domestic Terrorism
						Concept of
						Operations Plan, (cr)
0848			While the		Canadian Air	
			controller was still trying to		Force Major General Rick	
			locate American		Findley, in	
			11, a New York		charge of battle	
			Center manager		stations at	
			provided the		NORAD's	
			following report on a Command		Colorado headquarters,	
			Center		sees news of	
			teleconference		AAll's hit on	
			about American		CNN. (cr)	
			11: Manager, New York			
			Center: Okay.			
			This is New			
			York Center.			
			We're watching			
			the airplane. I also had			
			conversation			
			with American			
			Airlines, and			
			they've told us			
			that they believe that one of their			
			stewardesses was			
			stabbed and that			
			there are people			
			in the cockpit that have control			
			of the aircraft,			
			and that's all the			
			information they			
			have right now.			
			(p. 21)		NEADC	
0850		As soon as Boston flight			NEADS personnel were	
		controllers hear			still trying to	
			Ī	l		i .
		news that a plane			locate AA 11. Word reached	

	the WTC, they know it was Flight 11. They have been tracking it continually since it began behaving erratically. It takes "several minutes" for Boston to report to NORAD that Flight 11 is responsible, (cr)			them that a plane had hit the World Trade Center. (p. 20)	
0852 0853	responsible, (et)				Two F-15s take off from Otis Air National Guard Base, six minutes after being ordered to go after Flight 11. (cr) Fighters airborne (nt) Otis fighter jets
0900			Inside the National Military Command Center, the deputy director of oper ations and his assistant began notifying senior Pentagon officials of the incident. At about 9:00, the senior NMCC operations officer reached out to the FAA operations center for information. Although the NMCC was advised of the hijacking of American 11, the scrambling of jets was not discussed, (p. 35)		airborne (p. 32)
0903		A manager at Boston flight			

		control reports to
		the FAA's New
		England regional
		headquarters the
		"we have some
		planes"
		suggesting there
		may be multiple
		hijackings, (cr)
0905		Boston Center
		confirmed for
		both the FAA
		Command
		Center and the
		New England
		Region that the
		hijackers aboard
		American 11
		said "we have
		planes ." At the
		same time, New
		York Center
		declared "ATC
		zero"—meaning
		that aircraft were
		not permitted to
		depart from,
		arrive at, or
		travel through
		New York
		Center's airspace
		until further
		notice, (p. 23)
0906	All air traffic	
0,000	facilities	
	nationwide are	
	notified that the	
	Flight 11 crash	
	into the WTC	
	was probably a	
	hijacking, (cr)	
0907	5 5, (- )	FAA controllers
0307		at Boston
		Center, which
		had tracked the
		first two
		hijackings,
		requested at 9:07
		that Herndon
		Command
		Center "get
		messages to
		airborne aircraft
		to increase
		security for the
		cockpit.''There is
		no evidence that
		Herndon took
		HEHIGOR GOK

		such action.		
		Boston Center		
		immediately		
		began		
		speculating		
		about other		
		aircraft that		
		might be in		
		danger, leading		
		them to worry		
		about a		
		transcontinental		
		flight—Delta		
		1989—that in		
		fact was not		
		hijacked, (p. 10)		
0913				The FAA cleared the
0713				airspace. Radar data
				show that at 9:13,
				when the Otis
				fighters were about
				115 miles away
				from the city, the
				fighters exited their
				holding pattern and
				set a course direct
				for Manhattan, (p.
				24)
				24)
				NOTE: Overall
				distance from Otis
				AFB, MA to New
				York City, NY is
				approximately
				234.81 miles by car.
				Otis jets scrambled
				a longer route,
				going over the
				Atlantic to a point
				115 miles east of
				New York, then
				-
				holding, and
				arriving in NYC at
				9:25. The overall
				average speed during
				those 32 minutes
				would have been
				440 mph. If they
				"flew like scalded
				apes" it would have
				been to the holding
				point only. The
				average speed from
				9:13 to 9:25,
				covering 115 miles
				in 12 minutes was
				575 mph. Both
i 1		[		speeds are well

			below the capacity of the jets, which can top 1,500 mph.
0916	AA headquarters aware that Flight 11 has crashed into WTC (p. 32)		
0919	FAA air traffic control tapes indicate that at 9:19 the FAA Air Traffic Control System Command Center in Herndon ordered controllers to send a cockpit warning to Delta 1989 because, like American 11 and United 175, it was a transcontinental flight departing Boston's Logan Airport, (p. 455)		
0921		FAA Boston Center advises NEADS that AA11 is airborne headed for Washington (p. 32)	According to the 9/11 Commission, NORAD's NEADS is contacted by Boston flight control. A controller says, "I just had a report that AA 11 is still in the air, and it's on its way towards—headi ng towards Washington. That was another—it was evidently another aircraft that hit the tower. That's the latest report we have. I'm going to try to confirm an ID for you, but I would assume he's somewhere

	New Jersey or	
	somewhere	
	further south."	
	The NEADS	
	official asks,	
	"He—AA 11 is	
	a hijack? And	
	he's heading	
	into	
	Washington?"	
	The Boston	
	controller	
	answers yes	
	both times and	
	adds, "This	
	could be a	
	third aircraft."	
	Somehow	
	Boston is told	
	by FAA	
	headquarters	
	that AA 11 is	
	still airborne,	
	but the	
	Commission	
	hasn't been	
	able to find	
	where this	
	mistaken	
	information	
	came from, (cr)	
	came from, (cr)	
	FAA Boston	
	Center advises	
	NEADS that	
	AA11 is	
	airborne headed	
	for Washington	
	(p. 32)	
	(p. 32)	
	At 9:21,	
	NEADS	
	received a	
	report from the	
	FAA: FAA:	
	Military,	
	Boston Center.	
	I just had a	
	report that	
	American 11 is	
	still in the air,	
	and if s on its	
	way	
	towards—headi	
	ng towards	
	Washington.	
	(P- 26)	
0924		
119/4	NEADS	NEADS scrambles

			scrambles Langley fighter jets in search of A A 11 (p. 32)  The notice NEADS received at 9:24 was that American 11 had not hit the World Trade Center and was heading for Washington, D.C. (p. 34)	Langley fighter jets in search of AA11 (p. 32)
0925	By 9:25, FAA's Herndon Command Center and FAA headquarters knew two aircraft had crashed into the World Trade Center, (p. 25)			Radar data show that when the Otis fighters were about 115 miles away from the city, the fighters exited their holding pattern and set a course direct for Manhattan. They arrived at 9:25 and established a combat air patrol (CAP) over the city. (p. 24)
0929		Inside the NMCC, the deputy director for operations called for an all purpose "significant event" conference. It began at 9:29, with a brief recap: two aircraft had struck the World Trade Center, there was a confirmed hijacking of American 11, and Otis fighters had been scrambled. The FAA was asked to provide an update, but the line was silent because the	NORAD confirmed that American 11 was airborne and heading toward Washington, relaying the erroneous FAA information already mentioned, (p. 37)	

			T	T	
			FAA had not		
			been added to		
			the call. A		
			minute later,		
			the deputy		
			director stated		
			that it had just		
			been confirmed		
			that American		
			11 was still		
			airborne and		
			heading toward		
			D.C. He		
			directed the		
			transition to an		
			air threat		
			conference call.		
			(P- 37)		
0020			(1-31)		Radar data show the
0930					Langley fighters
					airborne at 9:30.
					NEADS decided to
					keep the Otis
					fighters over New
					York. The heading
					of the Langley
					fighters was
					adjusted to send
					them to the
					Baltimore area. The
					mission crew
					commander
					explained to us that
					the purpose was to
					position the Langley
					fighters between the
					reported southbound
					American 11 and the
					nation's capital, (p.
					26)
0934			The NMCC call		,
0734			then ended, at		
			about 9:34. (p.		
			37)		
1020	The World Trade		31)		
1028	Center's north				
	tower collapses.				
	It was hit by				
	Flight 11 at				
I	8:46. (cr)	1	1	I	

## **UNITED AIRLINES FLIGHT 175 TIMELINE**

(cr) = www.cooperativeresearch.org: (nt) = NORAD Timeline released 9/17/01; (p. #) = 9/11 Commission Report

						T
TIME	PASSENGERS/ WITNESSES	ATC	FAA	NMCC/ OFFICIALS	NORAD	SCRAMBLER!
Between 0723 and 0728	Shehhi and his team, none of whom had been selected by CAPPS, boarded UA 175 (Banihammad in 2A, Shehri in 2B, Shehhi in 6C, Hamza al Ghamdi in 9C, and Ahmed al Ghamdi in 9D). (P. 2)			OTTICIALS		
0758- 0833		UA 175 pushed back from its gate at 7:58 and departed Logan Airport at 8:14. By 8:33, it had reached its assigned cruising altitude of 31,000 feet. The flight attendants would have begun their cabin service. (P. 7)				
Before 0759	Hijacker Mohamed Atta on Flight 11 calls hijacker Marwan Alshehhi in Flight 175 as both planes sit on the runway. They confirm the plot is on. (cr)	(1.7)				
0814		Flight 175 takes off from Boston's Logan Airport, 16 minutes after the scheduled departure time, (cr) Takeoff (p. 32)				
0837		Flight controllers ask				

		T	ı	T	ı	
		the United				
		Airlines Flight				
		175 pilots to				
		look for a lost				
		American				
		Airlines plane				
		10 miles to the				
		south— a				
		reference to				
		Flight 11. They				
		respond that				
		they can see it.				
		They are told to				
		keep away from				
		it. (cr)				
0838		UA175 reports				
0050		spotting AA				
		11. (p. 454				
		#42)				
0041		The pilots of				
0841		Flight 175 tell				
		ground control				
		about Flight				
		11, "We figured				
		we'd wait to go				
		to your center.				
		We heard a				
		suspicious				
		transmission on				
		our departure				
		out of Boston.				
		Someone keyed				
		the mike and				
		said: 'Everyone				
		stay in your				
		seats.' It cut				
		out." The last				
		transmission				
		from Flight				
		175, still				
		discussing this				
		message, comes				
		a few seconds				
		before 8:42. (cr)				
Between	The hijackers	Last radio				
	attacked sometime	communication.				
0842	between 8:42 and	(P- 32)				
and	8:46.They used	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \				
	knives (as reported					
0846	by two passengers					
	and a flight					
	attendant), Mace					
	(reported by one					
	passenger), and the					
	threat of a bomb					
	(reported by the					
	same passenger).					
		i	1	1	i	İ
	They stabbed					

		I	I	I		<u> </u>
	members of the					
	flight crew (reported					
	by a flight attendant					
	and one passenger).					
	Both pilots had					
	been killed (reported					
	by one flight					
	attendant), (p. 7,					
	32)					
0843					NORAD is	
					notified that	
					UA175 has	
					been	
					hijacked.	
					Apparently	
					NORAD	
					doesn't need	
					to be	
					notified,	
					because by	
					this time	
					NEADS	
					technicians	
					have their	
					headsets	
					linked to the	
					FAA in	
					Boston to	
					hear about	
					Flight 11,	
					and so	
					NORAD	
					learns	
					instantly	
					about Flight	
					175. (cr)	
					FAA	
					notification	
					to NEADS	
					(nt)	
0844		The pilot of US				
		Airlines Flight				
		583 tells a				
		flight				
		controller,				
		regarding UA				
		175, "I just				
		picked up an				
		ELT				
		[emergency				
		locator				
		transmitter] on				
		121.5 it was				
		brief but it went				
		off." One				
		minute later,				
		another pilot				
	l .	I	I.	l .		1

	says, "We	
	picked up that	
	ELT, too, but	
	its very faint."	
	(cr)	
0946	Flight 175	Fighter scramble
0846		order from Otis (2
	stops	
	transmitting its	F-15s, same as for
	transponder	AA 11) (nt)
	signal. It is 50	
	miles north of	
	New York City,	
	heading toward	
	Baltimore.]	
	However, the	
	transponder is	
	turned off for	
	only about 30	
	seconds, then	
	changed to a	
	signal that is	
	not designated	
	for any plane on	
	that day. This	
	"allowfs]	
	controllers to	
	track the	
	intruder easily,	
	though they	
	couldn't	
	identify it." (cr)	
0847	At 8:47,	
	seconds after	
	the impact of	
	American 11,	
	United 175's	
	transponder	
	code changed,	
	and then	
	changed again.	
	These changes	
	were not	
	noticed for	
	several minutes,	
	however,	
	because the	
	same New York	
	Center	
	controller was	
	assigned to	
	both American	
	11 and United	
	175.The	
	controller knew	
	American 11	
	was hijacked;	
	he was focused	
	on searching for	

		it after the aircraft disappeared at 8:46. (p. 21, 32)			
0849	Businessman Peter Hanson calls his father from UA 175.Despite being cut off twice, he manages to report how men armed with knives are stabbing flight attendants, apparently in an attempt to force crew to unlock the doors to the cockpit. He calls again and says good-bye just before the plane crashes, (cr)		United headquarters gets a call from the FAA saying the plane that crashed into the WTC was an American Airlines passenger plane. A manager says to Jim Goodwin, United's chairman and chief executive, "Boss, we've lost contact with one of our airplanes [Flight 1751. (cr)		
0850	Rich "Doc" Miles, manager of United's Chicago system operations center, receives a call from a mechanic at an airline maintenance center in San Francisco that takes in-flight calls from flight attendants about broken items. The mechanic says a female flight attendant from Flight 175 just called and said, "Oh my God. The crew has been killed, a flight attendant has been stabbed. We've been hijacked." Then the line goes dead, (cr)	Flight 175, already off course, makes a near complete U-turn and starts heading north towards New York City, (cr)			
0851	, , ,	At 8:51, the controller			

		noticed the	1	
		transponder		
		change from		
		United 175 and		
		tried to contact		
		the		
		aircraft There		
		was no		
		response, (p.		
		21)		
0852	A male flight	Mike		Two F-15s take off
0022	attendant on UA	McCormick,		from Otis Air
	175 called a United	head of New		National Guard
	office in San	York flight		Base, six minutes
	Francisco, reaching	control center,		after being ordered
	Marc Policastro.The	sees the first		to go after Flight
	flight attendant	WTC attack on		11. They
	reported that the	CNN. He		inadvertently head
	flight had been	assumes that		toward Flight 175
	hijacked, both	Flight 175,		instead.
	pilots had been	which he is		There are differing
	killed, a flight	seeing on his		accounts on how
	attendant had been	radar screen, is		long the F-15s
	stabbed, and the	also headed into		scrambled from Oti
	hijackers were			Air National Guard
	5	the WTC. (cr)		
	probably flying the	TC1 4 11		Base take to reach
	plane. The call	The controller		New York City,
	lasted about two	made repeated		according to a
	minutes, after which	attempts to		NORAD timeline
	Policastro and a	reach the crew		just after 9/11, thes
	colleague tried	of United 175.		planes take about v
	unsuccessfully to	Still no		minutes to reach
	contact the flight.	response, (p.		New York City
	In Easton,	21)		(putting them there
	Connecticut, a man			at 9:11), traveling
	named Lee Hanson			below supersonic
	received a phone			speeds at less than
	call from his son			600 mph. The 9/11
	Peter, a passenger			Commission later
	on United 175. His			concludes that the
	son told him: "I			fighters are never
	think they've taken			directed toward Ne\
	over the			York City at all,
	cockpit—An			despite the accounts
	attendant has been			of the pilots and
	stabbed— and			others, and head ou
	someone else up			over the ocean
	front may have been			instead. They don't
	killed. The plane is			reach New York
	making strange			City until 9:25. (cr
	moves. Call United			City until 9.23. (Cl
	Airlines—Tell them			Fighters airborne
				_
	it's Flight 175,			(nt)
	Boston to LA." Lee			
	Hanson then called			
	the Easton Police			
	Department and			
	relayed what he had			

	heard, (p. 7, 32)				
0853		The controller			
0033		checked his			
		radio equipment			
		and contacted			
		another			
		controller at			
		8:53, saying			
		that "we may			
		have a hijack"			
		and that he			
		could not find			
		the aircraft, (p.			
		21)			
0854		UA attempts to			
002.		contact the			
		cockpit (p. 32)			
0855		The head New	FAA New		
0000		York flight	York Center		
		controller	suspects a		
		notifies a	hiacking		
		manager at the	(p.32)		
		facility that she			
		believes Flight			
		175 has been			
		hijacked. The			
		manager tries to			
		notify regional			
		managers about			
		this, but is told			
		the managers			
		are discussing			
		the hijacking of			
		Flight 11 and			
		refase to be			
		disturbed.			
		However, even			
		though the			
		controller			
		managing			
		Flight 175 said			
		"we may have a			
		hijack" at 8:53, NORAD is still			
		not notified.			
		The head of the			
		flight control			
		center, Mike			
		McCormick,			
		has already			
		decided at 8:52			
		that Flight 175			
		has been			
		hijacked and is			
		on a suicide run			
		to New York			
		City (cr)			
0050	Brian Sweeney on	At 8:58, the			
0858	Brian Sweeney on	At 0.30, the			

	T	1	1	T	ı	<u> </u>
	Flight 175 calls his	New York				
	wife and leaves a	Center				
	message: we've been	controller				
	hijacked, and it	searching for				
	doesn't look too	United 175 told				
	good." Then he	another New				
	calls his mother and	York controller				
	tells her what's	"we might have				
	happening. She	a hijack over				
	recalls him saying,	here, two of				
	"We are going to try	them." (p. 22)				
	to do something	them. (p. 22)				
	about this." She					
	recalls him					
	identifying the					
	hijackers as Middle					
	Eastern. Then he					
	tells his mother he					
1	loves her and hangs					
	up. She turns on the					
	television and soon					
	sees Flight 175					
	crash into the WTC.					
	The 9/11					
	Commission later					
	concludes that the					
	Flight 175					
	passengers planned					
	to storm the cockpit					
	but didn't have time					
	before the plane					
	crashed, (cr)					
Between		UA 175 is an	Between			
0901-		unmarked blip	9:01 and			
		to flight	9:02, a			
0903		controllers in	manager			
		New York City.	from New			
		One controller	York Center			
		stands up in	told the			
		horror. "No,	Com mand			
		he's not going	Center in			
		to land. He's	Herndon:			
		going in!" "Oh,	Manager,			
		my God! He's	New York			
		headed for the	Center: We			
		city," another	have several			
		controller	situations			
	İ			I		
		shouts. "Oh	going on			
		shouts. "Oh, my God! He's	going on here It's			
		my God! He's	here. It's			
		my God! He's headed for	here. It's escalating			
		my God! He's headed for Manhattan!"	here. It's escalating big, big			
		my God! He's headed for Manhattan!" Managers at	here. It's escalating big, big time. We			
		my God! He's headed for Manhattan!" Managers at American	here. It's escalating big, big time. We need to get			
		my God! He's headed for Manhattan!" Managers at American Airlines'	here. It's escalating big, big time. We need to get the military			
		my God! He's headed for Manhattan!" Managers at American Airlines' headquarters in	here. It's escalating big, big time. We need to get the military involved			
		my God! He's headed for Manhattan!" Managers at American Airlines' headquarters in Forth Worth,	here. It's escalating big, big time. We need to get the military involved with us			
		my God! He's headed for Manhattan!" Managers at American Airlines' headquarters in	here. It's escalating big, big time. We need to get the military involved			

		showing UA	with		
		175 head into	something		
		New York City.	else, we		
		Yet, according	have other		
		to the 9/11	aircraft that		
		Commission,	may have a		
		no one has	similar		
		notified	situation		
		NORAD. (cr)	going on		
			here, (p.22)		
0901		NY flight	A manager		
0701		control contacts	from New		
		NY terminal	York flight		
		approach	control tells		
		control and asks	the FAA		
		for help in	Command		
		locating UA	Center in		
		175. Different	Herndon,		
		flight	Virginia,		
		controllers scan	"We have		
		different	several		
		altitudes, and	situations		
		terminal	going on		
		approach only	here. We		
		deals with low	need to get		
		flying planes.			
			the military		
		These low	involved.		
		altitude flight	We have		
		controllers	other		
		remain	aircraft."		
		uninformed	The 9/11		
		about what	Commissio		
		happened to AA	n calls this		
		11 until about	the first		
		now: "By the	notification		
		time anybody	to FAA		
		saw anything, it	leadership of		
		was over." (cr)	the second		
		was over. (cr)			
			hijack, (cr)		
			3371 233		
			While the		
			Command		
			Center was		
			told about		
			this "other		
			aircraft" at		
			9:01, New		
			York Center		
			contacted		
			New York		
			terminal		
			approach		
			control and		
			asked for		
			help in		
			locating		
			United 175		
			(p- <sup>22</sup> >		
	1		<del>- \r'/</del>		·

0902	Airline Impact Time WTC 2 (estimated) (nt)		Center (at 9:02): Alright. Heads up man, it looks like another one com ing in. [About UA 175 approaching NYC] (p. 22)		Fighters were 71 miles (8 minutes at .9 Mach) at the tim of the crash, (nt)
0902:54	Flight 175 hits the south tower, 2 World Trade Center, (cr)				F-15 fighter jets from Otis Air National Guard Bas are still 71 miles or eight minutes away when the tower is hit. (cr)
0903:11	Flight 175 crashes into 2 WTC (South Tower) (p. 32)				
0903- 0908		Flight control managers ban aircraft from flying near the cities used by the hijackers. First, takeoffs and landings in New York City are stopped within a minute of the UA175 crash, without permission from DC. Boston and Newark follow suit in the next few minutes. Around 9:08, departures nationwide heading to or through New York and Boston airspace are canceled. The actual order to stop all planes from taking off at New York's La Guardia airport is given to the		The first indication that the NORAD air defenders had of the second hijacked aircraft, United 175, came in a phone call from New York Center to NEADS at 9:03.The notice came at about the time the plane was hitting the South Tower, (p. 23)	

		ground at 9:07.			
		Mike			
		McCormick,			
		head of a Long			
		_			
		Island, New			
		York air traffic			
		control center,			
		makes the			
		decision			
		without			
		consulting any			
		superiors. Also			
		"a few minutes"			
		after the Flight			
		175 crash into			
		the WTC at			
		9:03, all			
		takeoffs from			
		Washington are			
		stopped, (cr)			
0903	9:03 South Tower	Flight		The 9/11	The minute Flight
0,00	(Exec. Summ. p. 1)	controllers in		Commission	175 hits the south
		Newark, New		later	tower, F-15 pilot
		Jersey are on		concludes	Nash says that clear
		the phone with		that New	visibility allows
		NY flight		York flight	him to see smoke
		controllers and		control tells	pour out of
		asked to		NEADS that	Manhattan, even
		visually find		Flight 175	though NORAD
		UA 175. They		has been	says he is 71 miles
		see it and watch		hijacked at	away. The other
		in horror as it		this time.	pilot, Duffy, recalls
		drops the last		The	"We're 60 miles ou
		five thousand		Commission	and I could see the
		feet and crashes		calls this "the	smoke from the
		into the WTC.		first	towers." They call
		Rick Tepper		indication	to NORAD right
		(who also saw		that the	then for an update,
		the explosion of		NORAD air	and Duffy relates,
		the first crash)		defenders had	"At that point, they
		recalls: "He was		of the second	said the second
		in a hard right		hijacked	aircraft just hit the
		_			_
		bank, diving		aircraft."	WTC. That was
		very steeply and		Robert Marr,	news to me. I
		very fast. And		head of	thought we were
		he—as he was		NEADS,	still chasing AA
		coming up the		claims that he	11," Duffy again
		Hudson River,		only learns a	relates, "It was righ
		he—he made		flight other	about then when
		another hard left		than Flight	they said the secom
		turn and—just		11 has been	aircraft had just hit
		heading for		hijacked by	the WTC, which
		downtown		watching	was quite a shock t<
		Manhattan. You		Flight 175	both [Nash] and I,
		could see that		crash into the	because we both
				WTC on	
		he was trying to			thought there was
		line himself up		television.	only one aircraft ou
		on the tower.		However,	there. We were

Just before he hit the tower. he almost leveled it out and just— just hit the building." Newark immediately calls the Air Traffic Control System Command Center in Washington and tells them they will not land any more airplanes in Newark, in an effort to keep aircraft away from NYC. It is the first step in shutting down the national airspace system, (cr)

after 9/11, NORAD originally concluded they were notified about Flight 175 at 8:43. Additionally, as Flight 175 crashes into the WTC, Canadian Captain Mike Jellinek overseeing the command center in NORAD's Colorado headquarters is on the phone with NEADS. He sees this live on television and asks NEADS, "Was that the hijacked aircraft you were dealing with?" The reply is yes. This contradicts Commission' s conclusion that NEADS has not yet been told about Flight 175. But even if the Commission' s account is correct, Flight 175 lost radio contact at 8:42, changed transponder signals at

8:46 a flight controller called it possibly

probably 70 miles or so out when the second one hit. So, we were just a matter of minutes away." He asks for clarification of their mission, but is met with "considerable confusion." Bob Varcadapane, a Newark, New Jersey flight controller wh sees the Flight 175 crash, claims, "I remember the two F-15s. They were there moments after the impact.." But the 9/11 Commission later concludes that the pilots never get nea New York City at all at this time. According to the Commission's account, from 8:46 until 8:52, NORAI personnel are unabl< to find Flight 11. Shortly after 8:50, and just before the fighters take off, NORAD is given word that a plane has hit the WTC. So, lacking a clear target, the fighters take off toward a military controlled airspace over the ocean, off the coast of Long Island, (cr)

0906- 0916			hijacked at 8:46 and/or 8:53 and a flight control manager called it hijacked at 8:55. The Commission has not explained why New York flight control would wait at least 10 and as many as 17 minutes before warning NORAD that Flight 175 is possibly hijacked. It would also mean that United Airlines headquarters fails to notify NORAD despite knowing the plane has been hijacked for about a dozen minutes, (cr)	Bush is in a classroom in Sarasota, Florida and has just been
				told of the attacks. CNN reported in 1999, "Only the president has the authority to order a civilian aircraft shoi down." The pilot oi one of the planes flying to catch Flight 175 notes that it wouldn't hav mattered if he caught up with it, because only Bush could order a shootdown, and

			Bush is at a public
			event at the time, (cr)
0908			By 9:08, the mission crew commander at NEADS learned of the second explosion at the World Trade Center and decided against holding the fighters in military airspace away from Manhattan: Missior Crew Commander, NEADS: This is what I foresee that we probably need t( do. We need to talk to FAA. We need to tell 'em if this stuff is gonna keep on going, we need to take those fighters, put 'em over Manhattan. That's best thing, that's th best play right now So coordinate with the FAA. Tell 'em i there's more out there, which we don't know, let's get 'em over Manhattan. At least we got some kind c
0909			play. (p. 23) Because the Otis fighters had expended a great
			deal of fuel in flyin first to military airspace and then to New York, the battle commanders were concerned about refueling. NEADS considered scrambling alert fighters from Langley Air Force Base in Virginia to New York, to provide backup.The Langley fighters were placed on battle stations at

		<u> </u>		0.00.1253705 : 5
				9:09.137 NORAD
				had no indication
				that any other plane had been hijacked.
0000				(P- 24) Radar data show th<
0909-				Otis fighters were
0913				airborne at 8:53.
				Lacking a target,
				they were vectored
				toward military-
				controlled airspace
				off the Long Island
				coast.To avoid Nev
				York area air traffic
				and uncertain about
				what to do, the
				fighters were
				brought down to
				military airspace to
				"hold as needed."
				From 9:09 to 9:13,
				the Otis fighters
				stayed in this
				holding pattern, (p.
				20)
0912				At 9:12:54, the Oti
				fighters told their
				Boston Center
				controller that they
				needed to establish
				combat air patrol
				over New York, am
				they immediately
				headed for New
				York City. This
				series of
				communications
				explains why the
				Otis fighters briefly entered and then
				soon departed the
				holding pattern, as
				the radar
				reconstruction of
				their flight shows.
				(p.459)
0913				The FAA cleared th
0713				airspace. Radar data
				show that at 9:13,
				when the Otis
				fighters were about
				115 miles away
				from the city, the
				fighters exited their
				holding pattern and
				set a course direct
		Ì		for Manhattan, (p.

					24)
0015		FAA New York		FAA New	24)
0915		Center advises		York Center	
		NEADS that		advises	
		UA 175 was the		NEADS that	
		second aircraft		UA 175 was	
		crashed into		the second	
		(North Tower)		aircraft	
		WTC. (p. 32)		crashed into	
				(North	
				Tower) WTC.	
0010	TT '4 12 6" 4			(P- 32)	
0919	United's first				
	decisive action to				
	notify its airborne				
	aircraft to take				
	defensive action did				
	not come until				
	9:19, when a United				
1	flight dispatcher, Ed				
ĺ	Ballinger, took the				
	initiative to begin				
	transmitting				
	warnings to his 16				
	transcontinental				
	flights: "Beware any				
	cockpit intrusion—				
	Two a/c [aircraft] hit				
	World Trade				
	Center." Ballinger				
	was still responsible				
	for his other flights				
	as well as Flight				
	175 (p. 11)				
	173 (p. 11)				
	FAA air traffic				
	control tapes				
	indicate that at 9:19				
	the FAA Air Traffic				
	Control System				
	Command Center in				
	Herndon ordered				
	controllers to send a				
	cockpit warning to				
	Delta 1989 because,				
	like American 11				
	and United 175, it				
	was a				
	transcontinental				
	flight departing				
	Boston's Fogan				
	Airport, (p. 455)				
0920	United Airlines				
<i>572</i> 0	headquarters aware				
	that Flight 175 had				
	crashed into WTC				
	(p.32)				
0925	\1 /	By 9:25,			Radar data show
ロラムン		Dy 7.20,			Tadai data 5110 W

		FAA's Herndon Command Center and FAA headquarters knew two		that when the Otis fighters were about 115 miles away from the city, the fighters exited their holding pattern and
		aircraft had crashed into the World Trade Center, (p. 25)		set a course direct for Manhattan. The; arrived at 9:25 and established a combe air patrol (CAP) over the city. (p. 24
				NOTE: This puts the average speed from 9:13 to 9:25, distance of 115 miles in 12 minute: at 575 mph, well
				below the capacity of the jets.
0958	The south tower of			Speaking to Chris Henick, deputy political director to President Bush, Giuliani learns the Pentagon has been hit and asks about fighter cover over New York City. Henick replies, "Th jets were dispatchec 12 minutes ago and they should be ther< very shortly, and they should be able to defend you against further attack." If this is true, it means fighters scramble from the Otis base around 9:46, not at 8:52 as others have claimed, (cr)
0959	The south tower of the World Trade Center collapses. It was hit by Flight 175 at 9:02. (cr)			According to Major Daniel Nash, pilot of one of the two fighters first scrambled on 9/11 the fighters over New York City are never given a shoot down order by the military that day. He recalls that around the time of the collapse of the

South Tower, "The NY controller did come over the radio and say if we have another hijacked aircraft we're going to have to shoot it down" However, he says this is an off-the-cuff personal statement, not connected to the chain of command.

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## **AMERICAN AIRLINES FLIGHT 77 TIMELINE**

(cr) =  $\underline{\text{www.cooperativeresearch.org}}$ ; (nt) = NORAD Timeline released 9/17/01; (p. #) = 9/11 Commission Report

TIME	PASSENGERS/	ATC	FAA	NMCC/	NORAD	SCRAMBLERS
TIME		AIC	гаа		NOKAD	SCRAMDLERS
	WITNESSES			OFFICIALS		
0718	Apparently,					
	according to a					
	security video seen					
	by the 9/11					
	Commission, AA					
	77 hijackers Majed					
	Moqed and Khalid					
	Almihdhar pass					
	through a security					
	checkpoint at Dulles					
	International Airport					
	in Washington.					
	While their carry-on					
	bags fail to set off					
	any alarms, both set off alarms when					
	passing through the					
	magnetometer. They are directed to a					
	second					
	magnetometer.					
	Almihdhar passes,					
	but Moqed fails					
	again. He is					
	subjected to a					
	personal screening					
	with a metal					
	detection hand					
	wand. This time he					
	is cleared and he is					
	permitted to pass					
	through the					
	checkpoint, (cr)					
0735	According to the					
	9/11 Commission's					
	review of airport					
	security footage, the					
	remaining three					
	Flight 77 hijackers					
	pass through a					
	security checkpoint					
	at Dulles					
	International Airport					
	in Washington.					
	Hani Hanjour and					
	his two carry-on					
	bags fail to set off					
	any alarms. One	<u> </u>				

minute later, Nawaf Alhazmi and Salem Alhazmi center the same checkpoint. Salem Albazmi successfully clears the magnetometer and is permitted through the checkpoint. Nawaf Alhazmi sets off the alarms for both the first and second magnetometers. He is subsequently subjected to a personal screening with a metal detection hand wand. He finally passes. In addition, his shoulder strap carry-on bag is swiped by an explosive trace detector and returned without further inspection. The video footage of the hijackers going through this security checkpoint has yet to be publicly released, (cr)  0750  Majed Moqed and Khalid al Mithdhar boarded the flight and were seated in 12A and 12B in coach. Hani Hanjour, assigned to seat 1B (first class), soon followed. The Hazmi brothers, sitting in			1	1	
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followed. The Hazmi brothers, sitting in					
brothers, sitting in					
l en tentit i					
5E and 5F, joined					
Hanjour in the first-					
class cabin, (p. 3)		class cabin, (p. 3)			
0809 A A 77 pushed	0809				
back from its			back from its		
gate. (p. 8)					
0820 Flight 77	0820				
departs Dulles	0020				
International					
Airport near					
Washington, ten					
minutes after			minutes after		

		ı	1	T
	the scheduled			
	departure time,			
	(cr)			
	Takeoff (p. 33)			
0825	The Guardian			
0023	reports that			
	Boston flight			
	control "notifies			
	several air traffic			
	control centers			
	that a hijack is			
	taking place."			
	But supposedly			
	they don't			
	notify NORAD			
	for another 6 to			
	15 minutes,			
	depending on			
	the account (see			
	However, the			
	Indianapolis			
	flight controller			
	monitoring AA			
	77 claims to not			
	know about this			
	orUA 175's			
	hijacking			
	twenty minutes			
	later, (cr)			
0846	AA77 reached			At the time of the
0840	its assigned			first WTC crash,
	cruising altitude			three F-16s assigned
	of 35,000 feet.			to Andrews Air
	(p. 8)			Force Base, 10
	(4. 0)			miles from
				Washington, are
				flying an air-to-
				ground training
				mission on a range
				in North Carolina,
				207 miles away.
				Eventually they are
				recalled to Andrews
				and land there at
				some point after
				Flight 77 crashes
				into the Pentagon,
				(cr)
0950	The last radio			()
0850	contact with AA			
	77 is made			
	when a pilot			
	asks for			
	clearance to fly			
	higher. But			
	then, six			
	minutes later,		1	

		the plane fails			
		to respond to a			
		routine			
		instruction.			
		Presumably it is			
		hijacked during			
		that time. The			
		plane is being			
		handled by the			
		Indianapolis			
		flight control			
		center at this			
		time, (cr)			
0051		AA 77			
0851		transmitted its			
		last routine			
		radio			
		communication.			
		(P-8, 33)			
Between	The hijacking began				
	between 8:51 and				
0851	8:54. As on AA 11				
and	and UA 175, the				
0854	hijackers used				
0834	knives (reported by				
	one passenger) and				
	moved all the				
	passengers (and				
	possibly crew) to				
	the rear of the				
	aircraft (reported by				
	one flight attendant				
	and one passenger).				
	Finally, a passenger				
	reported that an				
	announcement had				
	been made by the				
	"pilot" that the				
	plane had been				
	hijacked, (p. 8, 33)				
0854		Flight 77 from			
		Washington			
		begins to go off			
		course over			
		southern Ohio.			
		It turns to the			
		southwest, (cr)			
		254411 450, (61)			
		Flight 77 makes			
		unauthorized			
		turn to south (p.			
	i	33)			
				i e	ı
0856		Flight 77's			
0856		transponder			
0856					
0856		transponder signal is turned			
0856		transponder signal is turned off. According			
0856		transponder signal is turned			

the Indianapolis flight controller in charge of the flight had seen it go off course and head southwest before the signal disappeared. He looks for primary radar signals along its projected flight path as well as in the airspace where it had started to turn. He can't find the plane. He tries contacting the airline but gets no answer. The controller has not been told about any other hijacked planes. He assumes Flight 77 has experienced electrical or mechanical failure. Even though Flight 77 is off course with its radio and transponder not working, NORAD is supposedly not notified at this time, (cr)

Transponder is turned off (p.

<u>33)</u>

Radar reconstructions performed after 9/11 reveal that FAA radar equipment tracked A A 77 from the moment its transponder was turned off at 8:56. But for 8 minutes and 13 The New York
Times reports,
"During the hour or
so that American
Airlines Flight 77
[is] under the
control of hijackers,
up to the moment it
struck the west side
of the Pentagon,
military officials in
[the Pentagon's
National Military

After 0856

seconds, between 8:56 and 905, this primary radar information on American 7? was not displayed to controllers at Indianapolis Center. The reasons are technical, arising from the way the software processed radar information, as well as from poor primary radar coverage where American 7? was flying. (2-25).  Before O900 American Aritines headquarrors in Forth Worth, Texas, learns that Flight 7? is not responding to radio calls, is not emitting a transponder signal, and flight control has host its location. Aritine executive Gerard Arpey gives an order to stop all American flight minutes, American gets word that United also has an artiner missing and out of contact. Within minutes, American gets word that United also has an artiner missing and out of contact. Within minutes, American gets word that United also has an artiner missing and out of contact. Readout 1755. (cr)  O856- O905			1		,	
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Before O900  American 77 Was not displayed to controllers at Indianapolis Center The reasons are technical, arising from the way the software processed radar information, as well as from poor primary radar coverage whore American 77 was Bying.  IP-25)  American Atrines Atrines Half (194)  American Hight Tolls (194)  I exas, learns that Flight 77 is not responding to radio calls, is not emitting a transponder signal, and flight control has lost its location. Atrine executive Gerard Arrey gives an order to stop all American flight take-offs in the Northeast. Within minutes, American gets word that United also has an airliner missing and out of contact (presumably UA 175), (er)  O856- O905						
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Commission, "Radar						
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			reconstructions			
reconstructions			reconstructions			

	r	performed after	<del></del>	 
		9/11 reveal that		
		FAA radar		
		equipment		
		racked [Flight		
		77] from the		
		noment its		
		ransponder		
		was turned off		
		at 8:56." For		
		eight minutes		
		and thirteen		
		seconds, this		
		orimary radar		
		lata is not		
		displayed to		
		ndianapolis		
	f	flight		
		controllers.		
		'The reasons		
	l a	are technical,		
		arising from		
		he way the		
		software		
		processed radar		
		nformation, as		
		well as from		
		ooor primary		
		adar coverage		
		where		
		American 77		
		was flying."		
		Apparently, a		
		adar tower in		
		West Virginia		
	i d	doesn't have		
	l p	orimary radar,		
		(cr)		
After	According to			
	the 9/11			
0900	Commission,			
	shortly after			
	9:00,			
	Indianapolis			
	flight control			
	starts notifying			
	other			
	government			
	agencies that			
	American 77 is			
	missing and has			
	possibly			
	crashed. For			
	instance, at			
	9:08,			
	Indianapolis			
	contacts Air			
	Force Search			
<u> </u>	1 0100 Sourch			

	T.		1	<b>.</b>		
		and Rescue at				
		Langley Air				
		Force Base,				
		Virginia, and				
		tells them to				
		look out for a				
		downed aircraft.				
		They also				
		contact the West				
		Virginia State				
		Police, and				
		asked whether				
		they have any				
		reports of a				
		downed aircraft,				
		(cr)				
0900	Renee May, a flight	At 9:00,		The Pentagon		
	attendant on Flight	American		moves its alert		
	77, calls her mother	Airlines		status up one notch		
	who is living in Las	Executive Vice		from normal to		
	Vegas, using a cell	President Gerard		Alpha. It stays on		
	phone. She tells her	Arpey learned		Alpha until after		
	mother that the	that		AA 77 hits, and		
	flight has been	communications		then goes up two		
	hijacked, and that	had been lost		more notches to		
	everyone has been	with American		Charlie later on in		
	asked to move to	77.This was		the day. (cr)		
	the back of the	now the second				
	plane. She asks her	American				
	mother to call	aircraft in				
	American Airlines	trouble. He				
	and let them know	ordered all				
	Flight 77 has been	American				
	hijacked. The	Airlines flights in the Northeast				
	mother calls the					
	airline, (cr)	that had not				
		taken off to				
		remain on the				
		ground, (p. 9)				
		Indiananalia				
		Indianapolis Center started				
		notifying other				
		agencies that				
		American 77				
		was missing				
		and had				
		possibly				
		crashed, (p. 24)				
A ft am		Controllers at			1	A few minutes after
After		the New York				9:03 a.m., a
0903		traffic center are				squadron pilot at
		briefed by their				Andrews Air Force
		supervisors to				Base, located 10
		watch for				miles from
		airplanes whose				Washington, hears
		speed indicated				that two planes have
		that they are				crashed into the
	1	mar may are	l		1	crashed into the

jets, but which either are not responding to commands or have disabled their transponders. "Controllers in Washington [get] a similar briefing, which [help] them pick out hijacked planes more quickly." (cr)

WTC. He calls a friend in the Secret Service to see what's going on. The Secret Service calls back, and asks whether Andrews can scramble fighters. One commander had already anticipated the need, and started preparing weapons for the fighters. But the weapons are located in a bunker on the other side of the base, and the process takes time. The fighters don't take off for about another hour and a half f 10:42 a.m.T Meanwhile, there are also three unarmed F-16 fighters assigned to the Andrews base on a training mission 207 miles to the south in North Carolina. These are not recalled until much later, and don't reach Washington until 10:45 (see (IMS a.m.V). [Aviation Week and Space Technology. 9/9/02] NORAD commander Major General Larry Arnold has said, "We [didn't] have any aircraft on alert at Andrews." [MSNBC. 9/23/01 (C)] However, prior to 9/11, the District of Columbia Air National Guard based at Andrews had a publicly stated mission "to provide combat units in the highest possible state of readiness."

			Shortly after 9/11 this mission statement on its website is changed, so it merely has a "vision" to "provide peacetime command and control and administrative mission oversight to support customers, DCANG [District of Columbia Air National Guard] units, and NGB in achieving the highest levels of readiness." (cr)
0905	West Virginia flight control notices a new eastbound plane entering its radar with no radio contact and no transponder identification. They are not sure it is Flight 77. Supposedly they wait another 19 minutes before notifying NORAD about it. (cr)		
0905 and after	According to the 9/11 Commission, A A 17 s radar blip reappears on Indianapolis flight control's primary radar scopes after being missing for eight minutes. It is east of its last known position. It remains in air space managed by Indianapolis until 9:10, and then passes into Washington air space. Two		

managers and one flight controller continue to look west and southwest for the flight, but don't look cast. Managers don't instruct other Indianapolis controllers to join the search for the flight. Neither they nor FAA headquarters issues an "all points bulletin" to surrounding centers to search for Fight 77. Newsday chains that rumors circulate the plane might have exploded in midat? But the idea they wouldn't look east is contradicted by an account that Anterican Airlines headquarters was told Flight 77 had turned around, (cr)  9.05 AA headquarters was told Flight 77 is hijacked, (p. 33) Al 9.07, Boston Air Traffic Control Center recommended to the FAA (Command Center that a cockpit warning		
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While Boston Center sent out such warnings to the commercial flights in its sector, we could find no evidence that a mationwide warning was issued by the ATC system. (p. 455)  FAA controllers at Boston Center, which had tracked the first two hinckings, requested at 9.977 that Herndon Command Center" get messages to airborne aircraft to increase security for the cockpit." There is no evidence that Herndon took such action. Boston Center immediately began speculating about other aircraft that might be in danger, leading them to worry about a transcontinental flight—Detta 1980—that in fact was not hijacked. (p. 10)  At 9:08, Indianapolis Center asked Air Force Search and Rescue at Langley Air Force Fase tooks for a downed utivarial.		1	Τ	1	1	
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L center also contacted						
Center also Connected			1		1	center also contacted

0909	Shortly before 9:10, suspecting that American 77 had been hijacked, American headquarters concluded that the second aircraft to hit the World Trade Center might have been Flight 77. After learning that United Airlines was missing a plane, American Airlines headquarters extended the ground stop	Around this time, the FAA command center reports 11 aircraft either not in communication with FAA facilities, or flying unexpected routes. Indianapolis fight control reports the loss of contact with Flight 77 to the FAA regional center. They describe it as a possible crash. This	the West Virginia State Police and asked whether any reports of a downed aircraft had been received, (p. 24) Supposedly, NORAD orders F- 16s at Langley Air Force Base, Virginia, on battle stations alert. The 9/11 Commission later concludes that the battle stations alert happens at this time. They claim the alert is not to protect Washington, but because there's concern that the fighters over NYC will run low on fuel and need to be replaced. But one pilot account says the battle stations alert doesn't happen
	ground stop nationwide, (p. 9)		alert doesn't happen until 9:21, and another pilot account says 9:24. (cr)
0909 to 0913		reported the loss of contact to the FAA regional center. (P- 24)	Radar data show the Otis fighters were airborne at 8:53. Lacking a target,

				they were vectored toward military-controlled airspace off the Long Island coast. To avoid New York area air traffic and uncertain about what to do, the fighters were brought down to military airspace to "hold as needed." From 9:09 to 9:13, the Otis fighters stayed in this holding pattern, (p. 20)
0910		Washington flight control notices a new eastbound plane entering its radar with no radio contact and no transponder identification. They don't realize it is Flight 77. They are aware of the hijackings and crashes of Flights 11 and 175, Yet apparently they fail to notify anyone about the unidentified plane. Another report says they never notice it, and it is only noticed when it enters radar coverage of Washington's Dulles International Airport at 9:24. (cr)		
0912	At 9:12, Renee May called her mother, Nancy May, in Las Vegas. She said her flight was being hijacked by six individuals who had			At 9:12:54, the Otis fighters told their Boston Center controller that they needed to establish a combat air patrol over New York, and

0913	moved them to the rear of the plane. She asked her mother to alert American Airlines. Nancy May and her husband promptly did so. (p.9)			they immediately headed for New York City. This series of communications explains why the Otis fighters briefly entered and then soon departed the holding pattern, as the radar reconstruction of their flight shows.  (P- 459)  The FAA cleared the airspace. Radar data show that at 9:13, when the Otis
				fighters were about 115 miles away from the city, the fighters exited their holding pattern and set a course direct for Manhattan, (p. 24)
0915 to 0930	The records available for the phone calls from American 77 do not allow for a determination of which of four "connected calls to unknown numbers" represent the two between Barbara and Ted Olson, although the FBI and DOJ believe that all four represent communications between Barbara Olson and her husband's office (all family members of the Flight 77 passengers and crew were canvassed to see if they had received any phone calls from the hijacked flight, and only Renee May's parents and Ted Olson indicated that they had received			

,		T		Γ	T	
	such calls). The four					
	calls were at					
	9:15:34 for 1					
	minute, 42 seconds,					
	(p. 455)					
0916 to	At some point					
0926	between 9:16 and					
0920	9:26, Barbara Olson					
	called her husband,					
	Ted Olson, the					
	solicitor general of					
	the United States.					
	She reported that					
	the flight had been					
	hijacked, and the					
	hijackers had knives					
	and box cutters. She further indicated					
	that the hijackers were not aware of					
	her phone call, and that they had put all					
	the passengers in					
	the back of the					
	plane. About a					
	minute into the					
	conversation, the					
	call was cut off.					
	Solicitor General					
	Olson tried					
	unsuccessfully to					
	reach Attorney					
	General John					
	Ashcroft, (p. 9)					
0918	, \ <u>\</u>		The FAA			
0916			Command			
			Center finally			
			issues a			
			nationwide			
			alert to flight			
			controllers to			
			watch for			
			planes			
			disappearing			
			from radar or			
			making			
			unauthorized			
			course changes,			
			(cr)			
0919		At 9:19, the				
		FAA's New				
		England				
		regional office				
		called Herndon				
		and asked that				
						•
		Cleveland				
		Cleveland Center advise Delta 1989 to				

<b>-</b>			T-		 
		use extra			
		cockpit security,			
		(p. 10)			
0920	Barbara Olson call	According to	After a	At about 9:20,	
0)20	to Ted Olson	the 9/11	discussion	security personnel	
	9:20:15 for 4	Commission,	between the	at FAA	
	minutes, 34	Indianapolis	Indianapolis	headquarters set up	
	seconds, (p. 455)	flight control	manager and	a hijacking	
	5000 mas, (p. 150)	learns that there	the FAA	teleconference with	
		are other	Command	several agencies,	
		hijacked aircraft.	Center, the	including the	
		Those crashes	Command	Defense	
		have been	Center notifies	Department. The	
		broadcast on	some other	NMCC officer who	
		CNN and all	FAA facilities	participated told us	
		other media	that Flight 77	that the call was	
			_		
		began broadcasting	is lost, (cr)	monitored only	
		_	At about 0:20	periodically because	
		images from	At about 9:20,	the information was	
		NY but	security	sporadic,it was of	
		Indianapolis is	personnel at	little value,and	
		supposedly	FAA	there were other	
		unaware until	headquarters	important tasks.	
		this time. The	set up a	The FAA manager	
		Indianapolis	hijacking	of the teleconference	
		flight	teleconference	also remembered	
		controllers	with several	that the military	
		begin to doubt	agencies,	participated only	
		their	including the	briefly before the	
		assumption that	Defense	Pentagon was hit.	
		AA 77 has	Department.	Both individuals	
		crashed and	(p. 36)	agreed that the	
		consider that it		teleconference	
		might be		played no role in	
		hijacked, (cr)		coordinating a	
				response to the	
		By 9:20,		attacks of	
		Indianapolis		9/11 .Acting Deputy	
		Center learned		Administrator	
		that there were		Belger was	
		other hijacked		frustrated to learn	
		aircraft, and		later in the morning	
		began to doubt		that the military	
		its initial		had not been on the	
		assumption that		call. (p. 36)	
		American 77		(F. 50)	
		had crashed. A			
		discussion of			
		this concern			
		between the			
		manager at			
		Indianapolis and			
		the Command			
		Center in			
		Herndon			
i		prompted it to			
		notify some FAA field			
					•

		facilities that American 77 was lost. (p. 24)			
0921	A companywide	was 10st. (p. 24)	By 9:21, the	According to	Major Dean
0921	order for dispatchers		Command	the 9/11	Eckmann, an F-16
	to warn cockpits		Center, some	Commission,	fight pilot at
	was not issued until		FAA field	NORAD's	Langley, Virginia,
	9:21. (p. 455)		facilities, and	NEADS is	recalls, "The
	7.21. (p. 133)		American	contacted by	scramble horn goes
			Airlines join	Boston flight	off and we get the
			the search for	control. A	yellow light, which
			Flight 77. (cr)	controller	is our battle
			1 118111 / / . (41)	says, "I just	stations. So at that
			According to	had a report	point I go running
			the 9/11	that AA 11 is	out to the
			Commission,	still in the	airplanes—to my
			the FAA	air, and it's	assigned alert
			Command	on its way	airplane—get suited
			Center advises	towards—hea	up and I get into the
			the Dulles	ding towards	cockpit ready to
			Airport	Washington.	start." A few
			terminal	That was	minutes before the
			control facility	another—it	battle stations order,
			in Washington	was evidently	Eckmann is told
			to look for	another	that the WTC has
			primary	aircraft that	been hit by a plane.
			targets. By at	hit the tower.	He assumes it's
			least one	That's the	some kind of
			account. Dulles	latest report	accident. However,
			notices A A 77	we have. I'm	another pilot,
			a few minutes	going to try	codenamed Honey
			later, (cr)	to confirm an	(apparently Craig
			, ()	ID for you,	Borgstrom), claims
			The Command	but I would	the battle stations
			Center kept	assume he's	command happens
			looking for	somewhere	at 9:24 while the
			American 77.	over, uh,	9/11 Commission
			At 9:21, it	either New	claims it happens at
			advised the	Jersey or	9:09. (cr)
			Dulles terminal	somewhere	( )
			control facility,	further	
			and Dulles	south." The	
			urged its	NEADS	
			controllers to	official asks,	
			look for	"He—AA 11	
			primary	is a hijack?	
			targets, (p. 25)	And he's	
		S, (I · · · )	heading into		
		By 9:21, the	Washington?"		
		Command	The Boston		
		Center, some	controller		
		FAA field	answers yes		
		facilities, and	both times		
			American	and adds,	
			Airlines had	"This could	
			started to	be a third	
			search for	aircraft."	
			American	Somehow	

	77.They feared	Boston is
	it had been	told by FAA
	hijacked, (p.	headquarters
	24)	that AA 11 is
	,	still airborne,
		but the
		Commission
		hasn't been
		able to find
		where this
		mistaken
		information
		came from,
		(cr)
0922:34		NEADS
		audio file,
		Mission Crew
		Commander,
		Channel 2,
		9:22:34.The
		mission
		commander
		thought to
		put the
		Langley
		scramble over
		Baltimore and
		place a
		"barrier cap"
		between the
		hijack and
		Washington,
		D.C. (p. 461)
0923		According to
		the 9/11
		Commission,
		NEADS has
		just been told
		that the
		hijacked
		Flight 11 is
		still in the air
		and heading
		toward
		Washington.
		The NEADS
		Battle
		Commander
		says, "Okay,
		uh, American
		Airlines is
		still airborne.
		Eleven, the
		first guy, he's
		heading
		towards
		Washington.
		Okay? I think

				we need to	
				scramble	
				Langley right	
				now. And I'm	
				gonna take	
				the fighters	
				from Otis, try	
				to chase this	
				guy down if I	
				can find	
				him." The	
				NEADS	
				Mission Crew	
				Commander	
				issues the	
				order, "Okay	
				scramble	
				Langley.	
				Head them	
				towards the	
				Washington	
				area." (cr)	
				After	
				consulting	
				with NEADS	
				command, the	
				crew	
				commander	
				issued the	
				order at	
				9:23:"Okay .	
				scramble	
				Langley.	
				Head them	
				towards the	
				Washington	
				area [I]f	
				they're there	
				then we'll run	
				on them	
				These guys	
				are smart." (p.	
				26)	
0924		FAA	CNN notes that	The Langley,	The BBC later
		Indianapolis	"after the FAA	Virginia base	reports that at this
		Center also	warned the	gets the	time, Robert Marr,
		contacted the	military's air	scramble	head of NEADS,
		FAA regional	defense command	order at 9:24.	gives the scramble
		center to report	that a hijacked	NEADS	order to the F-16
		Flight 77	airliner appeared to	keeps their	fighters based in
		missing, which	be headed toward	fighters from	Langley, Virginia.
					The 9/11
		passed this	Washington, the	the Otis base	
		information to	federal government	over New	Commission
		FAA	failed to make any	York City,	concurs that the
		headquarters at	move to evacuate	(cr)	scramble order is
		9:24. (p. 24)	the White House,		given now. NORAD
			Capitol, State	That order	also has agreed.

Department or the Pentagon." A Pentagon spokesman says, "The Pentagon was simply not aware that this aircraft was coming our way." Even Defense Secretary Rumsfeld and his top aides in the Pentagon remain unaware of any danger up to the moment of impact 14 minutes later. Most senators and congressmen are in the Capitol building, which is not evacuated until 9:48. Only Vice President Cheney, National Security Advisor Rice and possibly a few others, are evacuated to safety a few minutes after 9:03. Yet, since at least the Flight 11 crash, "military officials in [the NMCC] on the east side of the [Pentagon] [are] urgently talking to law enforcement and air traffic control officials about what to do." (cr)

was processed and transmitted to Langley Air Force Base at 9:24. (p. 26)

9:24. (p. 26) Shortly after 9/11. NORAD reported that the FAA notified them at this time that Flight 77 "may" have been hijacked and appears to be headed toward Washington. Apparently flight controllers at Dulles International Airport discover a plane heading at a high speed toward Washington, and sound an alert within moments that the plane appears to be headed toward the White House. In 2003, the FAA supported this account, but claimed that they had informally notified NORAD earlier. "NORAD

logs indicate

that the FAA

made formal

notification

Flight 77 at

about American

However, many media reports have placed it later. A pilot codenamed Honey gives a slightly different account. He claims that at this time a battle stations alert sounds, and two other pilots are given the order to climb into their F-16s and await further instructions. Then, Honey, who is the supervising pilot, talks to the two other pilots. Then, "five or ten minutes later," a person from NORAD calls, and Honey speaks to him at the nearby administrative office. He is told that all three of them are ordered to scramble. Honey goes to his living quarters, grabs his flight gear, puts it on, runs to his plane, and takes off. Honey appears to be the codename for Captain Craig Borgstrom, because in another account it is Borgstrom who is given an alert and then talks to the two other pilots. A different pilot account has the battle stations warning three minutes earlier while the 9/11 Commission claims that it happens fifteen minutes earlier Pilot Major Dean Eckmann recalls, "They go 'active air scramble, vector zero one zero

9:24 a.m., but
information
about the
flight was
conveyed
continuously
during the
phone bridges
before the
formal
notification."
Yet in 2004
the 9/11
Commission
claims that
both NORAD
and the FAA
are wrong,
and NORAD
is never
notified by
the FAA, but
accidentally
learns about
Flight 77 at
9:34. (cr)
FAA
notification to
NEADS (nt)
NEADS (III)
In this same
public
testimony,
NORAD
officials
stated that at
9:24, NEADS
received
notification of
the hijacking
of American
77. This
statement was
also incorrect.
The notice
NEADS
received at
9:24 was that
American 11
had not hit
the World

and was heading for Washington, D.C. (p.34)

one, max speed'. And then I push us over to the tower frequency and get our departure clearance and they launch us out right away. We can carry M9-Heat Seekers, Side Winders for the M7-Sparrow, plus we have an internal 20mm Vulcan Cannon, and we were pretty much armed with all that. We had a pretty quick response time. I believe it was four to five minutes we were airborne from that point.' " The BBC reports, "Even while last minute pre-launch checks are being made, the controllers learn that a third plane —American Airlines flight 77 out of Washington-may have been hijacked." Just before the fighters take off, the BBC says, "The pilots get a signal over the plane's transponder—a code that indicates an emergency wartime situation." (cr)

Fighter scramble order (Langley AFB, Hampton, Va. 2 F-16s) (nt)

Thatfscramble] order was processed and transmitted to Langley Air Force Base at 9:24. (p. 26)

	Ι.				1
0925	A passenger on	American	According to		At the White House, the video
	Flight 77, Barbara	77.They feared	the 9/11		
	Olson, calls her	it had been	Commission,		teleconference was
	husband, Theodore	hijacked. At	the FAA		conducted from the
	(Ted) Olson, who is	9:25, the	Command		Situation Room by
	Solicitor General at	Command	Center advises		Richard Clarke, a
	the Justice	Center advised	FAA		special assistant to
	Department. Ted	FAA	headquarters		the president long
	Olson is in his	headquarters of	that American		involved in
	Justice Department	the situation.	77 is lost in		counterterrorism.
	office watching	(p. 24)	Indianapolis		Logs indicate that it
	WTC news on		flight control's		began at 9:25 and
	television when his		airspace, that		included the CIA;
	wife calls. "She told		Indianapolis		the FBI; the
	me that she had		has no primary		departments of
	been herded to the		radar track, and		State, Justice, and
	back of the plane.		is looking for		Defense; the FAA;
	She mentioned that		the aircraft.		and the White
	they had used		The Command		House shelterWe
	knives and box		Center had		found no evidence
	cutters to hijack the		learned this 16		that video
	plane. She		minutes earlier.		teleconference
	mentioned that the		American		participants had any
	pilot had announced		Airlines		prior information
	that the plane had		headquarters		that American 77
	been hijacked." He		has been		had been hijacked
	tells her that two		notified of the		and was heading
	planes have hit the		same		directly toward
	WTC. She feels		information		Washington. Indeed,
	nobody is taking		before 9:00.		it is not clear to us
	charge. He doesn't		(cr)		that the video
	know if she was				teleconference was
	near the pilots, but		By 9:25,		fully under way
	at one point she		FAA's		before 9:37, when
	asks, "What shah I		Herndon		the Pentagon was
	tell the pilot? What		Command		struck, (p. 36)
	can I tell the pilot		Center and		
	to do?" Then she		FAA		
	gets cut off without		headquarters		
	warning, (cr)		knew American		
	Barbara Olson call		77 was lost.		
	to Ted Olson		(p. 25)		
	9:25:48 for 2		(4. = 0)		
	minutes, 34		Concerns over		
	seconds, (p. 455)		the safety of		
	, , ,		other aircraft		
			began to		
			mount. A		
			manager at the		
			Herndon		
			Command		
			Center asked		
			FAA		
			headquarters if		
			they wanted to		
			order a		
			"nationwide		
			ground stop."		
	1		ground stop.	1	

	T	ı			T	
			While this was			
			being			
			discussed by			
			executives at			
			FAA			
			headquarters,			
			the Command			
			Center ordered			
			one at 9:25. (p.			
			25)			
			Herndon			
			Command			
			Center orders			
			nationwide			
			ground stop.			
			(P- 33)			
After			(1 - 33)	Ted Olson calls the		
				Justice		
0925				Department's		
				control center to tell		
				about his wife's call		
				from AA77.		
				Accounts vary		
				whether the Justice		
				Department already		
				knows of the hijack		
				or not. Olson		
				merely says, "They		
				just absorbed the		
				information. And		
				they promised to		
				send someone down		
				right away." He		
				assumes they then		
				"pass the		
				information on to		
				the appropriate		
				people." (cr)		
				Th		
				The records		
				available for the		
				phone calls from		
				American 77 do not allow for a		
				determination of		
				which of four		
				"connected calls to		
				unknown numbers"		
				represent the two		
				between Barbara		
				and Ted Olson,		
				although the FBI		
				and DOJ believe		
				that all four		
				represent		
				communications		
				between Barbara		
	I	I .	1		1	<u> </u>

	Olson and her	
	husband's	
	office9:25:48 for	
	2 minutes, 34	
	seconds, (p. 455)	
0927	Cheney and Rice,	
0927	in their bunker	
	below the White	
	House, are told by	
	an aide that an	
	airplane is 50 miles	
	outside Washington	
	and headed toward	
	it. The plane is AA	
	77. Federal	
	Aviation Deputy	
	Chief Monty Belger	
	says, "Well we're	
	watching this target	
	on the radar, but the	
	transponder's been	
	turned off. So we,	
	have no	
	identification."They	
	are given further	
	notices when the	
	plane is 30 miles	
	away, then 10 miles	
	away, until it	
	disappears from	
	radar (time	
	unknown, but the	
	plane is said to be	
	traveling about 500	
	mph and was 30	
	miles away at 9:30,	
	so 50 miles would	
	be about 3 minutes	
	before that).	
	Transportation	
	Secretary Norman	
	Mineta gives	
	virtually the same	
	account before the	
	9/11 Commission.	
	However, the 9/11	
	Commission later	
	claims the plane	
	heading toward	
	Washington is only	
	discovered at 9:32.	
	(cr)	
0928		hard Clarke via
		eoconferencing
		s Joint Chiefs of
		ff Vice Chairman
		hard Myers, "I
	ass	ume NORAD has

				scrambled fighters and AWACS. How many? Where?" Myers replies, "Not a pretty picture. We are in the middle of Vigilant Warrior, a NORAD exercise, but Otis has launched two birds toward New York. Langley is trying to get two up now [toward Washington]. The AWACS are at Tinker and not on alert." This may be a mistaken reference to the on-going war game Vigilant Guardian. The Otis base is in Massachusetts, 188 miles east of New York City. Langley is in Virginia, 129 miles south of Washington. Tinker Air Force Base is in Oklahoma. Clarke asks, "Okay, how long to CAP over DC?" CAP means combat air patrol.
				Myers replies, "Fast as we can. Fifteen minutes?"(cr)
0929	At 9:29, the autopilot on American 77 was disengaged; the aircraft was at 7,000 feet and approximately 38 miles west of the Pentagon, (p. 9)		The FAA and White House Teleconferences. The FAA, the White House, and the Defense Department each initiated a multiagency teleconference before 9:30. Because none of these teleconferences—at least before 10:00— included the right officials from both the FAA and Defense Department, none	

				succeeded in meaningfully coordinating the military and FAA response to the hijackings, (p. 36)	
0930	The hijackers make an announcement to the passengers on Flight 77, telling them to phone their families as they are "all going to die". They also tell the passengers that they are going to hit the White House, (cr)  Barbara Olson call to Ted Olson 9:30:56 for 4 minutes, 20 seconds, (p. 455)	Radar tracks Flight 77 as it closes within 30 miles of Washington, but controllers have yet to identify it as such, (cr)	Chris Stephenson, the flight controller in charge of the Washington airport tower, says that he is called by the Secret Service around this time. He is told an unidentified aircraft is speeding toward Washington. Stephenson looks at the radarscope and sees Flight 77 about five miles to the west. He looks out the tower window and sees the plane turning to the right and descending. He follows it until it disappears behind a building in nearby Crystal City, Virginia. However, according to another account, just before 9:30 a.m., a controller in the same tower has an unidentified plane on radar, "heading toward Washington and without a		The three F-16s at Langley, Virginia get airborne. The pilots' names are Major Brad Derrig, Captain Craig Borgstrom, and Major Dean Eckmann, all from the North Dakota Air National Guard's 119th Fighter Wing but stationed at Langley, (cr)  Fighters airborne (nt)  Radar data show the Langley fighters airborne at 9:30. NEADS decided to keep the Otis fighters over New York. The heading of the Langley fighters was adjusted to send them to the Baltimore area. The mission crew commander explained to us that the purpose was to position the Langley fighters between the reported southbound American 11 and the nation's capital, (p. 26)

0932	According to the 9/11 Commission, the Dulles Airport terminal control facility in Washington has been looking for unidentified primary radar blips and now finds one. Several Dulles flight controllers "observed a primary radar target tracking eastbound at a high rate of speed" and notify Reagan Airport (cr)  At 9:32, controllers at the Dulles Terminal Radar Approach Control "observed a primary radar target tracking eastbound at a high rate of speed." This was later determined to have been Flight 77. (p. 9)	transponder signal to identify it. It's flying fast, she says: almost 500 mph. And it's heading straight for the heart of the city. Could it be American Flight 77? The FAA warns the Secret Service." (cr)  FAA personnel at both Reagan and Dulles airports notify the Secret Service. The identity or aircraft type is unknown. But other accounts place the discovery of this plane by Dulles earlier (see (9:24 a.m.) and (9:30 a.m.V). and Vice President Cheney is told radar is tracking Flight 77 at 9:27. (cr)			
	Dulles tower				
<u> </u>		1	<u> </u>	l	<u> </u>

observes radar of fast-moving aircraft (later identified as AA77). (p. 33)  The Command Center kept looking for American 77. Dulles terminal control facility urged its controllers to look for primary targets. At 9:32, they found one. Several of the Dulles controllers "observed a primary radar target tracking eastbound at a high rate of speed" and notified Reagan National Airport. FAA personnel at both Reagan National and Dulles airports	
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notified Reagan National Airport. FAA personnel at both Reagan National and	
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Airport. FAA personnel at both Reagan National and	
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both Reagan National and	
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National and	
D will to will porte	
notified the	
Secret Service.	
The aircraft's	
identity or type	
was unknown.	
(p. 12)	
At 9:32,	
controllers at	
the Dulles	
Terminal Radar	
Approach	
Control	
"observed a	
primary radar	
target tracking	
eastbound at a	
high rate of	
speed." This	
was later	
determined to	
have been	
Flight 77. (p.9)	
0933 Chris The BBC rep	
Stephenson, the that at this tin	

flight controller pi	lot Major Dean
	ckmann gets a
	essage as he's
	ying north from
	angley, Virginia.
	They said— all
	rplanes, if you
	ome within (I
	elieve it was) 30
	iles of
	ashington DC,
	ou will be shot
	own." (cr)
Washington.	
Stephenson	
looks at the	
radarscope and	
sees Flight 77	
about five miles	
to the west. He	
looks out the	
tower window	
and sees the	
plane turning to	
the right and	
descending. He	
follows it until	
it disappears	
behind a	
building in	
nearby Crystal	
City, Virginia,	
(cr)	
Radar data	
shows Flight 77	
crossing the	
Capitol Beltway	
and headed	
toward the	
Pentagon. But	
the plane, flying	
more than 400	
mph, is too	
high when it	
nears the	
Pentagon at	
9:35, crossing	
the Pentagon at	
about 7,000 feet	
up. The plane	
then makes a	
difficult high-	
speed	
descending turn.	
It makes a	
"downward	
"downward spiral, turning almost a	

	complete circle		
	and dropping		
	the last 7,000		
	feet in two-and-		
	a-half minutes.		
	The steep turn		
	is so smooth,		
	the sources say,		
	it's clear there		
	[is] no fight for		
	control going		
	on."] It gets		
	very near the		
	White House		
	during this turn.		
	"Sources say the		
	hijacked jet		
	[flies] several		
	miles south of		
	the restricted		
	airspace around		
	the White		
	House." The		
	Telegraph later		
	writes, "If the		
	airliner had		
	approached		
	much nearer to		
	the White		
	House it might		
	have been shot		
	down by the		
	Secret Service,		
	who are		
	believed to have		
	a battery of		
	ground-to-air		
	Stinger missiles		
	ready to defend		
	the president's		
	home. The		
	Pentagon is not		
	similarly		
	defended." Ari		
	Fleischer		
	suggests the		
	plane goes even		
	closer to the		
	White House,		
	saying, "That is		
	not the radar		
	data that we		
	have seen. The		
	plane was		
	headed toward		
	the White		
	the White		
	House." (cr)	1 1	
0934		According to	

		NEADS that		the 9/11	
		AA 77 is		Commission,	
		missing, (p. 33)		NEADS	
				contacts the	
				FAA's	
				Washington	
				Center to ask	
				about Flight	
				11. A	
				manager there	
				happens to	
				mention,	
				"We're	
				looking-we	
				also lost	
				American	
				77." The	
				Commission	
				claims, "No	
				one at FAA	
				Command	
				Center or	
				headquarters	
				ever asked for	
				military	
				assistance	
				with	
				American	
				77." Yet, 38	
				minutes	
				earlier, flight	
				controllers	
				determined	
				Flight 77 was	
				off course, out of radio	
				contact, and	
				had no transponder	
				signal. They'd warned	
				American	
				Airlines	
				headquarters	
				within	
				minutes, (cr)	
0936					Reagan Airport
0930					flight control
					instructs a
					military C-130
					(Golfer 06) that
					has just departed
					Andrews Air
					Force Base to
					intercept Flight
					77 and identify it.
					Remarkably, this
L	1	<u> </u>	<u>i</u>		

C-130 is the same C-130 that is 17 miles from Flight 93 when it later crashes into the Pennsylvania countryside. The pilot, Lt. Col. Steve O'Brien, claims he took off around 9:30, planning to return to Minnesota after dropping supplies off in the Caribbean. He later describes his close encounter: "When air traffic control asked me if we had him [Flight 77] in sight, I told him that was an understatementby then, he had pretty much filled our windscreen. Then he made a pretty aggressive turn so he was moving right in front of us, a mile and a half, two miles away. I said we had him in sight, then the controller asked me what kind of plane it was. That caught us up, because normally they have all that information. The controller didn't seem to know anything." O'Brien reports that the plane is either a 757 or 767 and its silver fuselage means it

0937	Airline impact time (Pentagon)	The blip representing	In response to an emergency 911	is probably an American Airlines plane. "They told us to turn and follow that aircraft—in 20-plus years of flying, Eve never been asked to do something like that."The 9/11 Commission reports that it is a C-130H and the pilot specifically identifies the hijacked plane as a 757. Seconds after impact, he reports, "Looks like that aircraft crashed into the Pentagon sir." (cr) Fighters are 105 miles from
9:37:46	estimated, (nt)  9:37 western face of Pentagon (Exec. Summ. p. 1)  AA 77 crashes into the Pentagon (p. 33)	Flight 77 that radar technicians have been watching on their screens disappears. Its last known position is six miles from the Pentagon and four miles from the White House.  Supposedly, just before radar contact is lost, FAA headquarters is told, "The aircraft is circling. It's turning away from the White House." The plane is said to be traveling 500 mph, or a mile every seven seconds, (cr)	telephone call, the Arlington County Emergency Communications Center dispatches several units to deal with an apartment fire in Rosslyn, Virginia—within the vicinity of the Pentagon. Due to this fire being in a high-rise building, nine different fire and medical service units are dispatched. However, the first engine to arrive radios to the others that the fire has gone out. Consequently, by "sheer coincidence," at the time when the Pentagon is hit there are a significant number of available fire and	Pentagon at time of impact, 12 minutes away (nt)

			units already on the	
			road nearby.	
			Additionally, Secret	
			Service personnel	
			are concentrated	
			around the heliport	
			a short distance	
			from where Flight	
			77 will hit:	
			"President Bush	
			was scheduled to	
			fly from Florida	
			that afternoon, and	
			his helicopter,	
			Marine One, would	
			carry him to the	
			Pentagon. That	
			meant Secret	
			Service everywhere and their cars	
			blocking the driveway." (cr)	
0020	Flight 77 crashes		unveway. (ci)	A C-130 transport
0938	into the Pentagon.			plane that has been
	Approximately 125			sent to follow
	on the ground are			Flight 77 flies a
	later determined			short distance from
	killed or missing.			Flight 77 as it
	Fireman Alan			crashes. This
	Wallace is busy			curious C-130 is the
	with a safety crew at			same C-130 that is
	the Pentagon's			17 miles from
	heliport pad. As			Flight 93 when it
	Wallace is walking			later crashes into the
	in front of the			Pennsylvania
	Pentagon, he looks			countryside. A
	up and sees Flight			number of people
	77 coming straight			see this plane fly
	at him. It is about			remarkably close to
	25 feet off the			Flight 77. (cr)
	ground, no landing			NORAD states the
	wheels visible, a			fighters scrambled
	few hundred yards			after Flight 77 took
	away, and closing			off from Langley at
	fast. He runs about			9:30, 129 miles
	30 feet and dives			away, yet when
	under a nearby van.			Flight 77 crashes
	The plane is			they are still 105
	traveling at about			miles away. The F-
	460 mph, and			16 pilot codenamed
	flying so low that it			Honey later offers a
	clips the tops of			different explanation
	street lights. Using			of where the F-16s
	the radio in the van,			are
	he calls his fire			at 9:38. He says
	chief at nearby Fort			they are flying
ĺ	Myer and says, "We			toward New York,
	have had a	1		when they see a

	commercial carrier			black column of smoke coming from
	side of the Pentagon			Washington, about
	at the heliport,			30 or 40 miles to
	Washington			the west. He is then
	Boulevard side. The			asked over the radio
	crew is OK. The			by the North East
	airplane was a 757 Boeing or a 320			Air Defense Sector of NORAD if he can
	Airbus." (cr)			confirm the
	Allous. (ci)			Pentagon is
				burning. He
				confirms it. The F-
				16s are then ordered
				to set up a defensive
				perimeter above Washington.
				[Among the Heroes,
				by Jere Longman,
				8/02, p. 76] One of
				the three pilots,
				Major Brad Derrig later claims their
				target destination all
				along is Reagan
				National Airport, in
				Washington near the
				Pentagon. Another
				pilot, Major Dean Eckmann, also later
				claims their
				destination all along
				was Washington.
				NORAD officer
				Major James Fox
				says he dispatches
				the jets without targets. "That would
				come later." (cr)
After			Having learned that	Accounts differ as to
0938			the Pentagon had	how far the F-16
0/30			been hit, Vice	fighters scrambled
			President Cheney	from Langley are when Flight 77
			telephones President Bush on	crashes. The
			his way to the	Langley, Virginia
			airport and tells	base is 129 miles
			him that the White	from Washington.
			House had been	NORAD originally
			"targeted." Bush says he wants to	claimed that at the time of the crash the
			return to	fighters are 105
			Washington, but	miles away, despite
			Cheney advises him	having taken off
			not to "until we	seven minutes
			could find out what	earlier. The 9/11
			the hell was going on." According to	Commission claims that at 9:36,
		<u> </u>	on. According to	mat at 9.30,

			Newsweek, this call		NEADS discovers
			takes place in a		that Flight 77 is
			tunnel on the way		only a few miles
			to the PEOC		from the White
			(Presidential		House and are
			Emergency		discovered to find
			Operations Center)		the fighters have
			underground		headed east over the
			bunker. Cheney is		ocean. They are
			said to not reach the		ordered to
			bunker until		Washington
			"shortly before 10		immediately, but are
			a.m." Yet other		still about 150
			accounts, including		miles away. This is
			those of		farther away than the
			counterterrorism		base where they
			"tsar" Richard		took off. The F-16
			Clarke and		pilot codenamed
			Transportation		Honey (who is
			Secretary Norman		apparently Captain
			Mineta, place		Craig Borgstrom
			Cheney in the		offers a different
			bunker before the		explanation. He says
			Flight 77 crash at		they are flying
			9:38. (cr)		toward New York,
					when they see a
					black column of
					smoke coming from
					Washington, about
					30 or 40 miles to
					the west. He is then
					asked over the radio
					by NEADS if he can
					confirm the
					Pentagon is
					burning. He
					confirms it. The F-
					16s are then ordered
					to set up a defensive
					perimeter above
					Washington. The
					maximum speed of
					an F-16 is 1500
					mph. [Had the
					fighters traveled
					straight to
					Washington at 1300
					mph, they would
					have reached
					Washington at least
					one minute before
					Flight 77. (cr)
0945	United Airlines	1			
U243 	headquarters				
	receives a report				
	that an aircraft				
	un un ciuit	i .	1		
	has crashed into		l i		
	has crashed into the Pentagon.				

		1 1 1		
		They learn it is		
	F	light 77. (cr)		
0955- 1010		iignt //. (cr)		The three F-16s scrambled after Flight 77 from Langley, Virginia finally reach Washington and the burning Pentagon. The 129 mile distance could theoretically be covered by the fighters in six minutes, but they've taken a large, mistaken detour over the ocean. The exact time they arrive is very unclear. NORAD originally claimed they arrive as soon
				they arrive as soon as 9:49, but the 9/11 Commission implies they don't arrive until shortly after 10:00, though no exact time is specified, (cr)
1015	The section of the Pentagon reportedly hit by the crash of Flight 77 collapses, (cr)			
1030	AA headquarters confirms AA 77 crashes into Pentagon (p. 33)			

## **UNITED AIRLINES FLIGHT 93 TIMELINE**

 $cr = \underline{www.cooperativeresearch.org}$ ; (nt) = NORAD Timeline released 9/17/01; (p. #) = 9/11 Commission Report

TIME	SUSPECTS/ WITNESSE S	ATC	FAA	NMCC/ OFFICIALS	NORAD	SCRAMBLERS
Between 0703 and 0739	Saeed al Ghamdi, Ahmed al Nami, Ahmad al Haznawi, and Ziad Jarrah checked in at the UA ticket counter for UA 93. Two checked bags; two did not. (p. 4)					
0739-	The four men					
0748	board UA 93, all in first class: Jarrah in IB, Nami in 3C, Ghamdi in 3D, and Haznawi in 6B. (p. 4)					
0801	On the morning of 9/11, there were only 37 passengers on United 93—33 in addition to the 4 hijackers. This was below the norm for Tuesday mornings during the summer of 2001. But there is no evidence that the hijackers manipulated passenger levels or purchased additional seats to facilitate their operation, (p. ii)	UA93 has to wait in a line of about a dozen planes before it can take off. (cr)				
0842	")	UA93 takes off from Newark International Airport, bound for San Francisco, (cr)				

0040	By all accounts,	Scheduled to depart the gate at 8:00, the Boeing 757's takeoff was delayed because of the airport's typically heavy morning traffic. (P.10, 33)			
0842 to 0928	the first 46 minutes of Flight 93's cross-country trip pro ceeded routinely. Radio communications from the plane were normal. Heading, speed, and altitude ran according to plan, (p, 11)				
0843				NORAD is notified that Flight 175 has been hijacked, (cr)	
0900 or shortly thereafter		Ed Ballinger, flight dispatcher for United Airlines, sends the same warning to all United flights: "Beware of cockpit intrusion." Flight 93 replies, "Hi Ed. Confirmed." (cr)			
0907		At 9:07, Boston Air Traffic Control Center recommended to the FAA Command Center that a cockpit warning be sent to the pilots of all commercial aircraft to			

	secure their	
	cockpits. While	
	Boston Center	
	sent out such	
	warnings to the	
	commercial	
	flights in its	
	sector, we	
	could find no	
	evidence that a	
	nationwide	
	warning was	
	issued by the	
	ATC system,	
	(p. 455)	
	FAA	
	controllers at	
	Boston Center,	
	which had	
	tracked the first	
	two hijackings,	
	requested at	
	9:07 that	
	Herndon	
	Command	
	Center "get	
	messages to	
	airborne aircraft	
	to increase	
	security for the	
	cockpit.'There	
	is no evidence	
	that Herndon	
	took such	
	action. Boston	
	Center	
	immediately	
	began	
	speculating	
	about other	
	aircraft that	
	might be in	
	danger, leading	
	them to worry	
	about a	
	transcontinental	
	flight—Delta	
	1989—that in	
	fact was not	
	hijacked, (p.	
	10)	
0012		
0912	At 9:12:54, the Otis	5
	fighters told their	
	Boston Center	
	controller that they	
	needed to establish	
	combat air patrol	u
		1
	over New York, and	a
		_

	1	_	1	1	1
					they immediately
					headed for New
					York City. This
					series of
					communications
					explains why the
					Otis fighters briefly
					entered and then
					soon departed the
					holding pattern, as
					the radar
					reconstruction of
					their flight shows.
					(P- 459)
0913					The FAA cleared the
					airspace. Radar data
					show that at 9:13,
					when the Otis
					fighters were about
					115 miles away
					from the city, the fighters exited their
					holding pattern and
					set a course direct
1					for Manhattan.
					(p.24)
0916				According to a	(r·=·)
0910				NORAD	
1				timeline from	
1				a week after	
1				9/11, NORAD	
				claims that	
				Flight 93 may	
				have been	
				hijacked at this	
				time, (cr)	
				In public	
				testimony	
				before this	
				Commission	
				in May 2003,	
				NORAD offi	
				cials stated	
				that at 9:16, NEADS	
				received hijack	
				notification of	
				United 93	
				from the FAA.	
				This statement	
				was	
				incorrect.There	
				was no hijack	
				to report at	
				9:16. United	
				93 was	
				proceeding	
L		•			

					normally at	
					that time.(p.	
					Nor did the	
					military have	
					47 minutes to	
					respond to	
					United 93, as	
					would be implied by the	
					account that it	
					received notice	
					of the flight's hijacking at	
					9:16. By the	
					time the	
					military	
					learned about the flight, it	
					had crashed.	
					(P- 34)	
0919	United's first		At 9:19, the			
	decisive action to notify its		FAA's New England			
	airborne aircraft		regional office			
	to take defensive		called Herndon			
	action did not		and asked that			
	come until 9:19, when a United		Cleveland Center advise			
	flight dispatcher,		Delta 1989 to			
	Ed Ballinger,		use extra			
	took the		cockpit			
	initiative to begin		security, (p. 10)			
	transmitting					
	warnings to his					
	16 transcontinental					
	flights: "Beware					
	any cockpit					
	intrusion— Two					
	a/c [aircraft] hit World Trade					
	Center." One of					
	the flights that					
	received the					
	warning was United 93. (p.					
	ii)					
0920	1.,		At about 9:20,	At about 9:20,		
			security	security		
			personnel at FAA	personnel at FAA		
			headquarters set	headquarters set		
			up a hijacking	up a hijacking		
			teleconference	teleconference		
			with several	with several		
	1	1	agencies,	agencies,	l	

	T		Ţ	
		including the	including the	
1		Defense	Defense	
		Department, (p.	Department.	
		36)	The NMCC	
		/	officer who	
			participated told	
			us that the call	
			was monitored	
			only	
			periodically	
			because the	
			information was	
			sporadic,it was	
			of little	
			value, and there	
			were other	
			important tasks.	
			The FAA	
			manager of the	
			teleconference	
			also	
			remembered	
			that the military	
			participated	
			only briefly	
			before the	
			Pentagon was	
			hit. Both	
			individuals	
			agreed that the	
			teleconference	
			played no role	
			in coordinating	
			a response to	
			the attacks of	
			9/11. Acting	
			Deputy	
			Administrator	
			Belger was	
			frustrated to	
			learn later in the	
			morning that	
			the military had	
			not been on the	
			call. (p. 36)	
0001	A 00mmon:1-		can. (p. 30)	
0921	A companywide		]	
	order for		]	
	dispatchers to		]	
	warn cockpits			
	was not issued			
	until 9:21. (p.		]	
<u> </u>	455)		<u></u>	
0922	At 9:22, after			
0744	learning of the		]	
	events at the		]	
	World Trade		]	
			]	
	Center, Melody		]	
	Homer, the wife		<u> </u>	
			<del></del>	

	of co-pilot Leroy				
	Homer, had an				
	ACARS				
	message sent to				
	her husband in				
	the cockpit				
	asking if he was				
	okay. (p. 456)				
0022	Because				
0923	Ballinger was				
	still responsible				
	for his other				
	flights as well as				
	Flight 175, his				
	warning message				
	was not				
	transmitted to				
	Flight 93 until				
	9:23. (p. 11)				
0924	Text messages	At 9:21, United			
~~ .	from FAA	dispatchers are			
	warning to	told to advise			
	secure cockpits	their flights to			
	were received by	secure cockpit			
	Flight 93 (p.	doors. At 9:24,			
	ii).	a United			
		dispatcher			
		sends an			
		electronic			
		message to			
		Flight 93			
		reading:			
		"Beware of			
		cockpit			
		intrusion. Two			
		aircraft in New			
		York hit Trade			
		Center			
		buildings."			
		Flight 93			
		acknowledges			
		the message			
		two minutes			
		later. This is			
		the last vocal			
		contact from			
		the cockpit of			
		Flight 93. (cr)			
		3 ()			
		Flight 93			
		receives			
		warning from			
		UA about			
		possible			
		cockpit			
		intrusion (p.33)			
		Text messages			
	L	1 one mossages	I	1	l

F	
	warning the
	cockpit of
	Flight 93 were
	sent [and
	received in] (p.
	11) to the
	aircraft by Ed
	Ballinger at
	9:24. (p. 456)
0925	By 9:25,
	FAA's Herndon
	Command
	Center and
	FAA
	headquarters
	knew two
	aircraft had
	crashed into the
	World Trade
	Center. They
	knew American
	77 was lost. At
	least some
	FAA officials
	in Boston
	Center and the
	New England
	Region knew
	that a hijacker
	on board
	American 11
	had said "we
	have some
	planes."
	Concerns over
	the safety of
	other aircraft
	began to
	mount, (p. 25)
	mount, (p. 25)
	A manager at
	the Herndon
	Command
	Center asked
	FAA
	headquarters if
	they wanted to
	order a
	"nationwide
	ground stop."
	While this was
	being discussed
	by executives at
	FAA
	headquarters,
	the Command
	Center ordered
	one at 9:25.

		(p.25)		
0026		(p.23) At 9:24,		
0926		· ·		
		Ballinger's warning to		
		United 93 was		
		received in the		
		cockpit. Within		
		two minutes, at		
		9:26, the pilot,		
		Jason Dahl,		
		responded with		
		a note of		
		puzzlement:		
		"Ed, confirm		
		latest mssg		
		plz—Jason."		
		(p. ID		
0927	Tom Burnett	Last routine		
094/	calls his wife	radio		
	Deena and says,	transmission		
	"I'm on United	(p.33)		
	Flight 93 from	(r ·= -)		
	Newark to San	United Airlines		
	Francisco. The	Flight 93. At		
	plane has been	9:27, after		
	hijacked. We are	having been in		
	in the air.	the air for 45		
	They've already	minutes,		
	knifed a guy.	United 93		
	There is a bomb	acknowledged a		
	on board. Call	transmission		
	the FBI." Deena	from the		
	connects to	Cleveland		
	emergency 911.	Center		
	(cr)	controller. This		
		was the last		
		normal contact		
		the FAA had		
		with the flight.		
		(P- 28)		
0928	Likely takeover	Flight 93		
	(p. 33)	acknowledges a		
		transmission		
	The hijackers	from a		
	attacked at 9:28.	Cleveland		
	While traveling	flight		
	35,000 feet	controller. This		
	above eastern	is the last		
	Ohio, United 93	normal contact		
	suddenly	with the plane.		
	dropped 700	Less than a		
	feet. Eleven	minute later,		
	seconds into the	the controller		
	descent, the	and pilots of		
	FAA's air traffic	aircraft in the		
	control center in	vicinity hear "a		
	Cleveland	radio		
	received the first	transmission of		

of two radio transmissions from the aircraft. During the first broadcast, the captain or first officer could be heard declaring "Mayday" amid the sounds of a physical struggle in the cockpit. The second radio transmission, 35 seconds later, indicated that the fight was continuing. The captain or first officer could be heard shouting: "Hey get out of here-get out of here-get out of here." (p. 11)

unintelligible sounds of possible screaming or a struggle" Seconds later, the controller asks: "Somebody call Cleveland?" There are more sounds of screaming and someone yelling, "Get out of here, get out of here." Cleveland flight controller Stacey Taylor has been warned to watch transcontinental

flights heading west for anything suspicious, (cr)

Less than a minute later, the Cleveland controller and the pilots of aircraft in the vicinity heard "a radio transmission of unintelligible sounds of possible screaming or a struggle from an unknown origin." The controller responded, seconds later: "Somebody call Cleveland?" This was followed by a second radio transmission, with sounds of screaming. The Cleveland Center nrmtrrJWo\_

9:28:17  controllers began to try to identify the possible source of the transmissions, and noticed that United 93 had descended some 700 feet. The controller attempted again to raise United 93 several itimes, with no response. (p. 28)  "a radio transmission of unintelligible sounds of possible screaming or a struggle from an unknown origin was heard over the ZOB [Cleveland Center] radio." (p. 461) a "second radio transmission, mostly unintelligible, again with sounds of possible screaming or a struggle and a statement. 'get out of here, get
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struggle and a statement, <sup>4</sup> get out of here, get
statement, <sup>4</sup> get out of here, get
out of here, get
out of here'
from an
unknown origin
was heard over
the ZOB
[Cleveland
Center] radio."
(P- 461)
Shortly after hearing strange
noises from the
cockpit of
Flight 93,
Cleveland

	flight			
	controllers			
	notice the plane			
	has descended			
	about 700 feet.			
	They try to			
	contact the			
	plane several			
	times, but get			
	no answer, (cr)			
	At 9:30, the			
	controller began			
	to poll the			
	other flights on			
	his frequency to			
	determine if			
	they had heard			
	the screaming;			
	several said			
	they had. (p.			
	28)			
0930	Flight			
	controllers			
	mistakenly			
	suspect that			
	Delta Flight			
	1989, flying			
	west over			
	Pennsylvania,			
	has been			
	hijacked. The			
	controllers			
	briefly suspect			
	the sound of			
	hijackers'			
	voices in Flight			
	93 is coming			
	from this			
	plane(cr)			
0021	At 9:31:48,			
0931	Exec Jet 56 also			
	called in,			
	reporting that			
	"we're just			
	answering your			
	call. We did			
	hear that, uh,			
	yelling too."			
	The FAA			
	responded at			
	9:31:51,"Okay,			
	thanks. We're			
	just trying to			
	figure out			
	what's going			
0024	on." (p. 461)			
0931	A few minutes			
			1	

(after)	after 9:31, a
(unter)	hijacker on
	board Flight 93
	can be heard on
	the cockpit
	voice recording
	ordering a
	woman to sit
	down. A
	woman,
	presumably a
	flight attendant,
	implores,
	"Don't, don't."
	She pleads,
	"Please, I don't
	want to die."
	(cr)
0932	A hijacker says
	over the radio
	to Flight 93's
	passengers:
	"Ladies and
	gentlemen, here
	it's the captain,
	please sit
	down. Keep
	remaining
	sitting. We
	have a bomb
	aboard."
	Apparently
	Cleveland
	flight
	controllers can
	understand
	about a minute
	of screams,
	then a voice
	again says
	something
	about a "bomb
	on board." A
	hijacker says in
	broken English
	that they are
	returning to the
	airport, (cr)
	""Fort, (v1)
	A + 0:32 a third
	At 9:32, a third
	radio
	transmission
	came over the
	frequency:
	"Keep remain
	ing sitting. We
	have a bomb on
	board.'The
	5500 B. 1115

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	controller			
	understood, but			
	chose to			
	respond:			
	"Calling			
	Cleveland			
	Center, you're			
	unreadable. Say			
	again, slowly."			
	He notified his			
	supervisor, who			
	passed the			
	notice up the			
	chain of			
	command, (p.			
	28)			
	/			
	At 9:32, a			
	hijacker,			
	probably Jarrah,			
	made or			
	attempted to			
	make the			
	follow ing			
	announcement			
	to the			
	passengers of			
	Flight			
	93:"Ladies and			
	Gentlemen:			
	Here the			
	captain, please			
	sit down keep			
	remaining			
	sitting. We			
	have a bomb on			
	board. So, sit."			
	The flight data			
	recorder (also			
	recovered)			
	indicates that			
	Jarrah then			
	instructed the			
	plane's			
	autopilot to			
	turn the aircraft			
	around and			
	head east. (p.			
	12)			
0932	Like Atta on	We have		
-	Flight 11,	reviewed all		
	Jarrah	FAA		
	apparently did	documents,		
	not know how	transcripts, and		
	to operate the	tape recordings		
	communication	related to		
	radios; thus his	American 77		
	attempts to	and have found		
ı.		1	I.	l .

	T	1	<u> </u>		
		communicate	no evidence		
		with the	that FAA		
		passengers were	headquarters		
		broadcast on	issued a		
		the ATC	directive to		
		channel. Also,	surrounding		
		by 9:32 FAA	centers to		
		notified	search for		
		United's	primary radar		
		headquarters	targets. Review		
		that the flight	of the same		
		was not	materials also		
		responding to	indicates that		
		radio	no one within		
		calls. According	FAA located		
		to United, the	American 77		
		flight's	until the aircraft		
		nonresponse	was identified		
		and its turn to	by Dulles		
		the east led the	controllers at		
		airline to	9:32. For much		
		believe by 9:36	of that time,		
		that the plane	American 77		
		was hijacked,	was traveling		
		(p. 456)			
		(p. 430)	through		
			Washington		
			Center's		
			airspace. The		
			Washington		
			Center's		
			controllers were		
			looking for the		
			flight, but they		
			were not told to		
			look for		
			primary radar		
			returns.(p. 460)		
0934	Tom Burnett		According to		
	calls his wife		the 9/11		
	Deena a second		Commission,		
	time. He says,		word of Flight		
	"They're in the		93's hijacking		
	cockpit." She		reaches FAA's		
	tells him about		Washington		
	the WTC. He		headquarters.		
	responds, "Oh		By this time,		
	my God, it's a		the headquarters		
	suicide		has established		
	mission." As		an open line of		
	they continue to		communication		
	talk, he tells her		with the FAA		
	the plane has		Command		
	turned back. By		Center at		
	this time, Deena		Herndon,		
	is in		Virginia. The		
	communication		Command		
	with the FBI and		Center		
	others, and a		continually		
	,		, J		

		T	T	1	
	policeman is at		updates FAA		
	her house, (cr)		headquarters on Flight 93 until		
			it crashes, (cr)		
			it crashes, (cr)		
			By 9:34, word		
			of the hijacking		
			had reached		
			FAA		
			headquarters.(p.		
			28)		
			Herndon		
			Command		
			Center advises		
			FAA		
			headquarters		
			that UA 93 is		
	mi a	WH	hijacked (p. 33)		
0935	The San Francisco United	When Flight 93 is over			
	Airlines	Youngstown,			
	maintenance	Ohio,			
	center receives a	Cleveland			
	call from an	flight			
	unnamed flight	controllers see			
	attendant on	it rapidly climb			
	Flight 93 saying	up 6,000 feet			
	that the flight	above its			
	has been hijacked. Within	assigned altitude at			
	ten minutes,	35,000 feet and			
	"everyone" in the	then descend			
	United Airlines	rapidly.			
	crisis center	Controllers			
	knows about the	continue to try			
	hijacking, (cr)	to contact the			
		plane but still			
		get no			
0936	Flight attendant	response, (cr) Flight 93 files	Cleveland		
0930	notifies UA of	a new flight	flight control		
	hijacking. UA	plan with a	asks the FAA		
	attempts to	final	Command		
	contact the	destination of	Center whether		
	cockpit (p. 33)	Washington,	someone has		
		reverses course	requested the		
		and heads toward	military to		
		Washington.	launch fighters toward Flight		
		The new flight	93. Cleveland		
		plan schedules	offers to contact		
		the plane to	a nearby		
		arrive in	military base.		
		Washington at	The Command		
		10:28. (cr)	Center replies		
			that FAA		
			personnel well		

_		1			
			above them in		
1			the chain of		
			command have		
			to make that		
			decision and are		
			working on the		
			issue, (cr)		
0937	Jeremy Glick				
0737	calls his wife				
	Lyz from Flight				
	93. He describes				
	the hijackers as				
	Middle Eastern,				
	Iranian looking.				
	They claimed to				
	have a bomb.				
	Family members				
	immediately call				
	emergency 911				
	on another line,				
	(cr)				
After	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \				A few minutes after
					Flight 77 crashes,
0938					the Secret Service
					commands fighters
					from Andrews Air
					Force Base, 10
					miles from
					Washington, to "Get
					in the air now!"
					Almost
					simultaneously, a
					call from someone
					else in the White
					House declares the
					Washington area "a
					free-fire zone." Says
					one pilot, "That
					meant we were
					given authority to
					use force, if the
					situation required it,
					in defense of the
					nation's capital, its
					property and
					people."
					After the Pentagon
					is hit, fighters at
					nearby Andrews Air
					Force Base are still
					preparing to launch.
1					One officer at
					Andrews recalls,
					"After the Pentagon,
					we were told there
					were more coming.
					Calls from the
					Secret Service and

		local FAA flight
		control centers pour
		in to Andrews, as
		the fighter response
		is coordinated.
		However, the
		loading of missiles
		onto the fighters is
		time-consuming,
		and when they
		finally take off
		nearly an hour later,
		they launch without
		the missiles
		installed, (cr)
0939	The hijackers	
0,3,	transmit over	
	the radio: "Hi,	
	this is the	
	captain. We'd	
	like you all to	
	remain seated.	
	There is a	
	bomb on board.	
	And we are	
	going to turn	
	back to the	
	airport. And	
	they had our	
	demands, so	
	please remain	
	quiet." The	
	controller	
	responds,	
	"United 93,	
	understand you	
	have a bomb on	
	board. Go	
	ahead," but	
	there is no	
	response, (cr)	
0940	The transponder	
	signal from	
	Flight 93	
	ceases but the	
	plane is tracked	
	by Cleveland	
	flight	
	controllers and	
	at United	
	headquarters.	
	Altitude can no	
	longer be	
	determined,	
	except by	
	visual sightings	
	from other	
	aircraft. The	

		1	1	1	T .
		plane's speed begins to vary wildly, moving between 600 and 400 mph before eventually settling around 400 mph. (cr)			
0941	From Flight 93, Marion Birtton calls a friend. She tells him two people have been killed and the plane has been turned around, (cr)	Newark, New Jersey flight controller Greg Callahan calls an FBI agent to tell them that UA93 had been hijacked and was heading for Wash, DC. (cr)  Transponder is turned off (p. 33)			
0942	From Flight 93 Mark Bingham calls his mother and says, "I'm on a flight from Newark to San Francisco and there are three guys who have taken over the plane and they say they have a bomb." (cr)				
0944				NORAD briefs NMCC on the possible hijacking of Delta 1989. Four minutes later, a representative from the White House bunker containing Vice President Cheney asks if there are any indications of other hijacked planes. Captain Charles Leidig, temporarily in charge of the	

NMCC. mentions the Delta flight and comments, "that would be the fourth possible hinac.* Flight 1939 is in the same general Ohio region as Flight 93, but NOR AD doesn's scramble flighters toward either at this time, (et)  Passenger Todd Beamer is able to speak to Verizon phone representative Lisa Jefferson, with the FDI listening in. He talks for about 13 minutes. One passenger and both pilots are dead, (cr)  Tom Burnett calls his wife a third time. She tells him about the Pentagon. Tom speaks about the bomb saying, "I don't think they have one. He says the hijackers are talking about crashing the plane into the ground: "We have to do something." He says that he and others are making a plan. "A group of us." The FBI was listening in (cr)  10946 According to the Filipht 93 voice					
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0946 According to the					
Flight 93 voice	0946				
recording,		recording,			

	ı	1	1			
	around this time					
	one hijacker in					
	the cockpit says					
	to another, "Let					
	the guys in					
	now." A vague					
	instruction is					
	given to bring					
	the pilot back in.					
	It's not clear if					
	this is a reference					
	to an original					
	pilot or a					
	hijacker pilot.					
	Investigators					
	aren't sure if the					
	original pilots					
	were killed or					
	allowed to live,					
	(cr)					
00.47	On Flight 93,					
0947						
	Jeremy Glick is					
	still on the					
	phone with his					
	wife Lyz. He					
	tells her that the					
	passengers are					
	taking a vote if					
	they should try					
	to take over the					
	plane or not. He					
	later says that all					
	the men on the					
	plane have voted					
	to attack the					
	hijackers, who					
	have knives but					
	no guns, (cr)					
00.40	110 guiis, (CI)	The EAA	A a a a malier - +-		NODAD	
0949		The FAA	According to		NORAD	
		orders the	the 9/11		(General Ralph	
		Pittsburgh	Commission,		Eberhart)	
		control tower	the FAA		directs "all air	
		evacuated.	Command		sovereignty	
		Shortly before,	Center has just		aircraft to	
		Cleveland	twice warned		battle stations	
		flight	FAA		fully armed."	
		controllers	headquarters		This means all	
		called	that United 93		fighters with	
		Pittsburgh	is now "29		air defense	
		flight control	minutes out of		missions are to	
		and said a plane	Washington,		get armed and	
		was heading	DC." They're		be ready to	
		toward	pulling Jeff		scramble.	
		Pittsburgh and	[last name		Richard Clarke	
		refusing to	unknown] away		claims that	
			to go talk about		after the	
	ĺ	communicate,	io go taik about	Ī	a1101 1110	
					D .	
		(cr)	United 93." Command		Pentagon is hit, he ordered	

	<u>,                                      </u>		<b>.</b>		
		Center replies,		to an aide,	
		"Uh, do we		"Find out	
		want to think		where the	
		about, uh,		fighter planes	
		scrambling		are. I want	
		aircraft?" FAA		Combat Air	
		headquarters		Patrol over	
		replies, "Uh,		every major	
		God, I don't		city in this	
		know."		country.	
		Command		Now"(cr)	
		Center says,			
		"Uh, that's a			
		decision			
		somebody's			
		gonna have to			
		make probably			
		in the next ten			
		minutes." FAA			
		headquarters			
		answers, "Uh,			
		ya know			
		everybody just			
		left the room."			
		(cr)			
0950	Sandra Bradshaw				
	calls her husband				
	from Flight 93.				
	She says, "Have				
	you heard what's				
	going on? My				
	flight has been				
	hijacked. My				
	flight has been				
	hijacked with				
	three guys with				
	knives." She				
	tells him that				
	they are in the				
	rear galley filling				
	pitchers with hot				
	water to use				
	against the				
	hijackers, (cr)				
0953	The hijackers in	According to	The National		
	the cockpit of	the 9/11	Security		
	Flight 93 grow	Commission,	Agency (NSA)		
	concerned that	FAA	reportedly		
	the passengers	headquarters	intercepts a		
	might retaliate.	informs the	phone call from		
	One urges that	FAA	one of bin		
	the plane's fire	Command	Laden's		
	ax be held up to	Center that the	operatives in		
	the door's	Deputy Director	Afghanistan to		
	peephole to scare	for Air Traffic	a phone number		
	the passengers,	Services is	in the Republic		
	(cr)	talking to	of Georgia. The		
1		Deputy	caller says he		

		Administrator Monte Belger about scrambling aircraft after Flight 93. Headquarters is informed that the flight is 20 miles northwest of Johnstown, Pennsylvania, (cr)	has "heard good news" and that another target is still to come (presumably, Flight 93) Rumsfeld hears about it just after noon, (cr)	
0954	Tom Burnett calls his wife Deena for the fourth and last time. He specifically mentions they plan to regain control of the airplane over a rural area, (cr)			
After 0955				The Langley F-16s over Washington are told that all planes in the US have been ordered to land. At some point after this, someone from the Secret Service gets on the radio and tells the pilots, "I want you to protect the White House at all costs." Lou and Honey (pilots) state they are never given clear and direct orders to shoot down any plane that day. (cr)
After 0956- 1006			Inside his White House bunker, a military aide asks Vice President Cheney, "There is a plane 80 miles out. There is a fighter in the area. Should we engage?" Cheney immediately	Flight 93 is still in the air, and fighters are given orders to intercept it and possibly shoot it down Yet Major Gen. Paul Weaver, director of the Air National Guard, had previously claimed that no military planes were sent after Flight 93. The pilots flying over Washington say

			answers "Yes."		they weren't told
			as the fighter		about Flight 93.
			(or fighters)		An F-16 fighter near
			gets nearer to		Washington heads
			Flight 93,		in pursuit of Flight
					93. A different
			Cheney is asked		
			twice more to		explanation says,
			confirm if the		"The closest fighters
			fighter should		are two F-16s on a
			engage, and he		training mission
			responds yes		from Selfridge Air
			both times, (cr)		National Guard Base
			Montague		near Detroit." These
			Winfield, in		are ordered after
			charge of the		UA93, even though
			Pentagon's		but they supposedly
			command		aren't armed with
			center, later		any weapons. It is
			says, "At some		claimed they are
			point, the		supposed to crash
			closure time		
1					into Flight 93 if
			[between the		they cannot persuade
			fighter and		it to land.(cr)
			Flight 93] came		
			and went, and		
			nothing		
			happened, so		
			you can		
			imagine		
			everything was		
			very tense at the		
			NMCC." (cr)		
0957	One of the				
0737	hijackers in the				
	cockpit asks if				
	anything is				
	going on,				
	apparently				
	meaning outside				
	the cockpit.				
	"Fighting," the				
	other one says.				
	Officials later				
	theorize that the				
	Flight 93				
	passengers did				
	actually reach the				
	cockpit using a				
	food cart as a				
	battering ram				
	and a shield, (cr)				
	and a sinclu, (CI)				
	n .				
	Passenger revolt				
	begins (p. 33)				
I				i .	
0957 and	"In the cockpit!				
0957 and	"In the cockpit!				
0957 and after	"In the cockpit! In the cockpit!"				
	"In the cockpit!				

			1	1
	reportedly heard			
	telling each other			
	to hold the door.			
	The sounds of			
	the passengers			
	get clearer, and			
	in unaccented			
	English "Give it			
	to me!" is heard.			
	"I'm injured,"			
	someone says in			
	English. Then			
	something like			
	"roll it up" and			
	"lift it up" is			
	heard, (cr)			
0958	CeeCee Lyles			
0936	says to her			
	husband, "Aah,			
	it feels like the			
	plane's going			
	down." Her			
	husband Lome			
	says, "What's			
	that?" She			
	replies, "I think			
	they're going to			
	do it. They're			
	forcing their way			
	into the cockpit"			
	Sandy Bradshaw			
	tells her			
	husband,			
	"Everyone's			
	running to first			
	class. I've got to			
	go. Bye." Todd			
	Bearner ends his			
	long phone call			
	saying that they			
	plan "to jump"			
	the hijacker who			
	has the bomb. In			
	the background,			
	the phone			
	operator could			
	hear an "awful			
	commotion."			
	His famous last			
	words are said to			
	nearby			
	passengers: "Are			
	you ready guys?			
	Let's roll" A			
	man calls 911			
	from a bathroom			
	on the plane,			
	crying, "We're			

	being hijacked, we're being hijacked!" then reports that "he heard some sort of explosion and saw white smoke coming from the plane and we lost contact with him One minute after the call			
	began, the line goes dead. Investigators believe this was Edward Felt, (cr)			
0959 (after)			Some time after the first WTC tower collapsed, Richard Clarke orders all landmark buildings and all federal buildings in the US to be evacuated. He also orders all harbors and borders closed. While he is arranging this, and after at least 10:06, an aide tells him, "United 93 is down, crashed outside of Pittsburgh, (cr)	
1000	Elizabeth Wainio says to her stepmother, "Mom, they're rushing the cockpit. I've got to go. Bye," then hangs up. This may have been a delayed reaction to events, since her stepmother says that in their tenminute call Elizabeth was in a trance-like state, (cr)	The transponder for Flight 93 briefly turns back on. The plane is at 7000 feet. The transponder stays on until about 10:03. It is unclear why the transponder signal briefly returned, (cr)		

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Wright is apparently piloting this nearby plane, (cr)	1						
apparently piloting this nearby plane, (cr)							
piloting this nearby plane, (cr)	1						Flight 93 at all. (cr)
nearby plane, (cr)							
(cr)							
1002 The cockpit The White	<u> </u>			(cr)	m, ****		
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	voice recording			House bunker		
	of UA 93 was			containing Vice		
	recorded on a 30			President		
	minute reel,			Cheney and		
	which means			other leaders		
	that as new tape			begins receiving		
	was recorded the			reports from the		
	old tape was			Secret Service		
	being erased.			of a presumably		
	The government			hijacked aircraft		
	later lets			heading toward		
	relatives listen to			Washington.		
	this tape, which			The Secret		
	begins at 9:31			Service is		
	and runs for 31			getting this		
	minutes, at the			information		
	peak of thE			about UA 93		
	struggle, the tape			through links to		
	suddenly stops			the FAA. But		
	recording voices			they are looking		
	and all that is			at a projected		
	heard in the last			path, not an		
	60 seconds or so			actual radar		
	is engine noise,			return, so they		
	(cr)			don't realize		
				when the plane		
				crashes, (cr)		
1003	Airline Impact			According to		Fighters (DC F-16
	Time			the 9/11		CAP) were 100
	(Pennsylvania)			Commission,		miles away from
	estimated, (nt)			the NMCC		UA 93 at time of
				learns about the		crash, which is
	10:03 field in			Flight 93		about 11 minutes
	southern			hijacking. The		away, (nt)
	Pennsylvania			news comes		
	(aimed at			from the White		
	Capitol of White			House. The		
	House, forced			White House		
	down by			learned about it		
	passengers)			from the Secret		
	(Exec. Summ. p.			Service, and the		
1003:11	1)			Secret Service		
				learned about it		
	Flight 93 crashes			from the FAA.		
	into field in			NORAD		
	Shanksville, PA			apparently is		
	(p. 33)			still unaware,		
				(cr)		
1003-			The FAA gives	A seismic study	According to	
1010			a crash time of	authorized by	NORAD,	
1010			10:07 a.m. And	the US Army to	Flight 93	
			The New York	concluded that	crashes at	
			Times, drawing	UA93 crashed	10:03. The	
			on flight	at 10:06:05. (cr)	9/11	
	•	İ	controllers in		Commission	
l					_	
			more than one		gives an exact	
					gives an exact time of 10:03:11. (cr)	

			10:10. (cr)		
Before 1006	Several witnesses report seeing and/or hearing UA93 crash. There are reports of hearing a "missile," seeing the plane turn end over end, spiral, and turn upside down, a sudden plunge, and loud "bangs" and "thumps." (cr)				CBS television reports at some point before the crash that two F-16 fighters are tailing Flight 93. Shortly after 9/11, a flight controller in New Hampshire claims "that an F-16 fighter closely pursued Flight 93 the F-16 made 360-degree turns to remain close to the commercial jet, the employee said. 'He must've seen the whole thing,' the employee said of the F-16 pilot's view of Flight 93's crash."
After 1006				At some point after Flight 93 crashes, NORAD diverts "unarmed Michigan Air National Guard fighter jets that happened to be flying a training mission in northern Michigan since the time of the first attack."	Just after Flight 93 crashes, "Up above, a fighter jet streakfs] by." The 9/11 Commission concludes these fighters [from Michigan], and fighters from Ohio are scrambled after Delta 1989, a flight that was never hijacked or out of contact, (cr)
1007		FAA Cleveland Center advises NEADS of UA 93 hijacking (p. 33)		According to the 9/11 Commission, NEADS receives a call from Cleveland flight control about Flight 93. Cleveland passes on the plane's last known latitude and longitude. NEADS is unable to	

	<b>,</b>	_	T	T	
				locate it on	
				radar because it	
				has already	
				crashed, (cr)	
1008	Cleveland	According to			
1008	flight controller	the 9/11			
	Stacey Taylor	Commission,			
	has asked a	the FAA			
	nearby C-130	Command			
	to look at	Center reports			
	Flight 93's last	to FAA			
	position and	headquarters at			
	see if they can	this time that			
	see anything.	Flight 93 has			
	The pilot who	crashed in the			
	witnesses this				
		Pennsylvania			
	is the same C-	countryside. "It			
	130 pilot that	hit the ground.			
	had witnessed	That's what			
	the Flight 77	they're			
	crash. He tells	speculating,			
	Taylor that he	that's			
	saw smoke	speculation			
	from the crash	only." The			
	shortly after the	Command			
	hijacked plane	Center confirms			
	went down, (cr)	that Flight 93			
		crashed at			
		10:17 (cr)			
1010					According to the
					9/11 Commission,
					The NEADS
					Mission Crew
					Commander is
					sorting out the
					orders Langley
					fighters have. Not
					knowing that Flight
					93 had been heading
					toward Washington
					nor that it had
					crashed, he
					explicitly instructs
					the Langley fighters
					that they cannot
					shoot down
					aircraft—they have
					"negative clearance
					to shoot" aircraft
					over Washington,
					(cr)
1010		<u> </u>	The Secret	1	(**)
1010-			Service is being		
1015					
			given projected		
			path information		
			about UA 93, so they don't		

	realize the flight
	has crashed.
	Based on this
	erroneous
	information, a
	military aide
	tells Vice
	President
	Cheney and
	others in the
	White House
	bunker that the
	plane is 80
	miles away
	from
	Washington.
	Cheney is asked
	for authority to
	engage the
	plane. He
	quickly gives
	the
	authorization.
	The aide returns
	a few minutes
	later and says
	the plane is 60
	miles out.
	Cheney again
	gives
	authorization to
	engage.
	Apparently
	Cheney calls
	Bush and
	obtains
	confirmation.
	However, there
	is controversy
	over whether
	Bush approved
	a shoot down
	before this
	incident or if
	Cheney gave
	himself the
	authority to
	make the
	decision on the
	spot, (cr)
1014	According to
1014	the 9/11
	Commission,
	beginning at
	this time, the
	White House
	repeatedly
	conveys to the

Chency confirmed fighters were cleared to engage the inbound attrenth if they could verify that the aircraft was hijacked, (cr)  1015  UA headquarters ward: that Flight 93 has crashed in PA (p. 33)  NFADS that Flight 93 has crashed in PA (p. 33)  United Airlines headquarters resolved in PA (p. 33)  United Airlines headquarters receives confirmation from the airport manager in Johnstown. Pennsylvania that Flight 93 has crashed, (cr)  1020  United Airlines headquarters receives confirmation from the airport manager in Johnstown. Pennsylvania that Flight 93 has crashed, (cr)  According to the 9/11 Commission, NORAD commander Major General Larry Arnold instructs his staff to horodeast the following message over a NORAD chat log: "10-31 (Chency) has cleared to us to intercept tracks in they are never year a NORAD chat log: "10-31 (Chency) has cleared to us to intercept tracks in they are never year a NORAD chat log: "10-31 (Chency) has cleared to us to intercept tracks in they are never year a NORAD chat log: "10-31 (Chency) has cleared to us to intercept tracks in they are never year a normal shoot down of the year of the work of the fighter proceed with this guidence. The pilots in Nev year craws the work of the year of the pilots in Nev year craws the work of the year of the pilots in Nev year craws the work of the fighter pilots in Nev year craws and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and they are never year and th				NMCC that		
confirmed fighters were cleared to engage the inbound aircraft if they could verify that the aircraft was hijacked, (er)  PA (p. 33)  UA. headquarters awas that Flight 93 has crashed in PA (p. 33)  NEADS that Flight 93 has crashed in PA (p. 33)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed (er)  1020  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed (er)  According to the 9/11 Commission, NORAD calls with the plane crashed "somewhere up northeast of Camp David." (er)  According to the 9/11 Commission, NORAD calls with the plane crashed "somewhere up northeast of Camp David." (er)  According to the 9/11 Commission, NORAD commander Major General Larry Anold instructs his staff to commander Major General Larry Anold instructs his staff to no because they are ususe how to following message over a NORAD chat log: "10-31 [Cheney) has cleared to us to intercept tracks in the proadcast the following message over a NORAD chat log: "10-31 [Cheney) has cleared to us to intercept tracks in formal shoot down of cere given a formal shoot down this grider. The pilots in New York City and Washington (Commission, NORAD chat log: "10-31 [Cheney) has cleared to us to intercept tracks in formal shoot down of cere given a formal shoot down this grider. The pilots in New York City and Washington (Commission, NORAD) commander Major General Larry Anold instructs his staff to no because they are ususe how to pilots in New York City and Washington (Commission, NORAD) commander Major General Larry Anold instructs his staff to no because they are ususe how to pilots in New York City and Washington (Commission, NORAD) commander Major General Larry Anold instructs his staff to no because they are ususe how to pilots in New York City and Washington (Commission, NORAD) commander Major General Larry Anold instructs his staff to no because they are usused to the pilots in New York				Vice President Cheney		
cleared to engage the inbound aircraft if they could verify that the aircraft was hijacked, (er)  1015  UA headquarters aware that Flight 93 has crashed in PA (p. 3.3)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed. (er)  1020  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed. (er)  1031  According to the 9111 Commission, NGAD doesn't provide that the plane crashed "somewhere up northeast of Camp David." (er)  According to the 9111 Commission, NORAD commander Major General Larry Arnold instructs his staft to broadcast the following message over a NORAD betat log: "10-31 (Chency) has cleared to us to intercept tracks in one because they are ususe how to pilots in Nora york york City and Washington. The pilots in Nora york commander and no broadcast the following message over a NORAD betat log: "10-31 (Chency) has cleared to us to intercept tracks in the proceed with this guide. The pilots in Nora york york City and Washington are ususe how to pilots in Nora york of City and Washington. (Crity and Washington are ususe how to pilots in Nora york york City claim they are never given a formal shoot down order than the pilots in Nora york of City and Washington.				confirmed		
rongue the inbound aircraft if they could verify that the aircraft wax histocked, (cr)  UA headquarters aware that Flight Washington Center advises NEADS that Flight 93 has crashed in PA (p. 33)  Figh 93 has crashed in PA (p. 33)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed, (cr)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed, (cr)  1031  NEADS death Washington (rep)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed, (cr)  According to the 9/11 Commission, NGRAD commander Major General Larry Arnold instructs his staff to commander Major General Larry Arnold instructs in staff to heradeast the following message over a NGRAD chat log: "10-31 [Cheney) has cleared to us to intercept tracks and cleared to us to intercept tracks and cleared to us to the great part of the proceed with this staff to heradeast the following message over a NGRAD chat log: "10-31 [Cheney) has cleared to us to intercept tracks and cleared to us to the worth of proceed with this cleared to us to a formal shoot down of first part of the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to the proceed with this staff to th						
1015  UA headquarters aware that Flight 3 has crashed in PA (p. 33)  FAA (p. 33)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed, (cr)  1031  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed (cr)  1031  NEADS doesn't pass the shoot down order to the fighter points in NEADS doesn't pass the shoot down order to the fighter phase crashed in the following message over a WORAD chat was the following message over a WORAD chat was the following message over a WORAD chat was into more care with this staff to broadcast the following message over a WORAD chat was into more care with this staff to broadcast the following message over a WORAD chat was into more care with this staff to broadcast the following message over a WORAD chat was into more care with this staff to broadcast the following message over a WORAD chat with this staff to broadcast the following message over a WORAD chat with this guidance. The pilots flying over New York City claim the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the rever given in the reverse and the reverse in the reverse and the reverse in the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reverse and the reve						
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(p. 33)  Asked about Flight 93, flight control responds, "He's down." It is clarified that the plane crashed "somewhere up northeast of Camp David." (er)  United Airlines headquarters receives confirmation from the airport manager in Johnstown, Pennsylvania that Flight 93 has crashed, (cr)  According to the 9/11 Commission, NORAD commander Major General Larry Arnold instructs his staff to broadcast the following message over a NORAD chat log: "10-31 [Cheney] has cleared to us to intercept tracks are formal should own of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should down of the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should when the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal should when the vibral aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to intercept tracks are formal aguidance. The pilots flog: "10-31 [Cheney] has cleared to us to interce						
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III IIII EEN AIII II IIII II II II II II II II II II					intercept tracks of interest and	a formal shoot down order that day. (cr)

Before 1036  Before 1046  Before 1056  Before 1067  Before 1076  Before 1076  Before 1086  Before 1086  Before 1097  Before 1098  Before 1098  Before 1098  Before 1098  Before 1098  A Secret Service agent again contacts the Andrews Air Force Base and commands, "Get in the air now!" According to Sasseville, almost simultaneously, a call from someone else in the White House declares the Washington area "a free-fire zone. Apparently this second call is made to General David Wherley, flight commander of the Air National Guard at Andrews. He had contacted the Secret Service after hearing reports that it wanted fighters airborne. A Secret Service agent relays instructions to Wherley from a Secret Service agent in the White House who had been given
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instructions from
Vice President
Cheney. Wherley's
fighters are to
protect the White
House and shoot
down any planes
that threaten
Washington.
Wherley interprets
this to give the
decision to the lead
pilot, Lt. Col. Marc
Sasseville. Bush
and Cheney later
claim they weren't
aware that any

fighters had scrambled from Andrews at the request of the Secret Service. Sasseville and Lucky take off about six minutes after reaching their fighters, (cr)  1042  Two F-16s take off from Andrews Air Force Base lightly armed with nothing more than "hot" guns and non-explosive training rounds. Lead pilot Lt. Col. Mare Sasseville flies one; the other pilot is only known by the codename Lucky, (cr)  1400  F-15 fighter pilot Major Daniel Nash returns to base around this time, after chasing Flight 175 and patrolling the skies over New York City. He says that when he got out of the plane, "he
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that when he got out
of the plane. "he
was told that a
military F-16 had
shot down a fourth
airliner in
Pennsylvania, a
report that turned
out to be incorrect."

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